



City of Westminster

Licensing Sub-Committee Report

Item No:	
Date:	24 November 2016
Licensing Ref No:	16/08839/LIPV - Premises Licence Variation
Title of Report:	Slug And Lettuce Ground Floor 17-19 Artillery Row London SW1P 1RH
Report of:	Director of Public Protection and Licensing
Wards involved:	St James's
Policy context:	City of Westminster Statement of Licensing Policy
Financial summary:	None
Report Author:	Mr Nick Nelson Senior Licensing Officer
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1. Application

1-A Applicant and premises			
Application Type:	Variation of a Premises Licence, Licensing Act 2003		
Application received date:	17 August 2016		
Applicant:	Stonegate Pub Company Limited		
Premises:	Slug and Lettuce		
Premises address:	Ground Floor 17-19 Artillery Row London SW1P 1RH	Ward:	St James's
		Cumulative Impact Area:	None
Premises description:	The premises operates as a public house over the ground floor only.		
Variation description:	<p>1. To extend the terminal hour for sale of alcohol, late night refreshment and regulated entertainment in the form of films, performance of dance, live music and anything of a similar description to live music, recorded music and performance of dance to midnight on Saturdays.</p> <p><i>Following consultation with local residents, proposal 1 has been withdrawn by the applicant.</i></p> <p>2. To extend the permitted hours for sale of alcohol, late night refreshment and regulated entertainment in the form of films, performance of dance, live music and anything of a similar description to live music, recorded music and performance of dance to 01:00 hours the following day on Thursdays and Fridays.</p> <p><i>Following consultation with local residents, proposal 2 has been amended by the applicant so that the terminal hour for licensable activities on Thursdays and Fridays is now requested to be 00:30.</i></p> <p>3. To extend the terminal hour for opening to 00:30 hours the following day on Saturdays.</p> <p><i>Following consultation with local residents, proposal 3 has been withdrawn by the applicant.</i></p> <p>4. To extend the terminal hour for opening to 01:30 hours the following day on Thursdays and Fridays.</p>		

	<p><i>Following consultation with local residents, proposal 4 has been amended by the applicant so that the terminal opening hour for Thursdays and Fridays is now requested to be 01:00.</i></p> <ol style="list-style-type: none"> 5. To extend the start time for films to commence at 07:00 hours, seven days a week. 6. To remove, amend and add conditions to the premises licence, following consultation and as detailed below and in Appendix 4.
<p>Premises licence history:</p>	<p>The premises has held a premises licence since at least conversion to the Licensing Act 2003 in 2005.</p>
<p>Applicant submissions:</p>	<p>The applicant has made the following statement on the application form. They state that the information is solely for information only and not intended to be converted into conditions on the licence:</p> <p>We have considered the impact of the proposed variation and we note the premises does not fall within any of Westminster's cumulative impact areas. Nonetheless, careful consideration has been given to the Council's Licensing Policy and pre-consultation has taken place with the Environmental Health Officer and District Surveyor by way of the Council's formal pre-application advice service. In addition, pre-consultation has taken place with the Police Licensing Officer.</p> <p>In consideration of the variation application, we have put together a new operating schedule which is robust and fit for purpose in the event that the application is granted.</p> <p>If granted, the conditions proposed in this application will promote the licensing objectives. In particular, the following new measures are proposed to assist with the management of the later hours and the operation of the premises in general:</p> <ul style="list-style-type: none"> • A new and up to date CCTV condition, in accordance with the Council's model conditions • Retention of the existing capacity condition • A commitment to use of door supervisors whenever the premises are open for the sale of alcohol beyond midnight • A new last entry condition where the premises are open for the sale of alcohol beyond midnight.

	<p>(Please refer to Appendix 4 for a full list of proposed conditions)</p> <p>There will be no adverse impact on entry and departure points and the applicant has a specific queuing and dispersal policy which is adapted at site level as required.</p> <p>Stonegate Pub Company Limited have in place an extensive licensing manual detailing both company policies appropriate across the whole estate, along with procedures in place at a local level to ensure the premises operates to the highest standard and promotes the licensing objectives. These include policies regarding social responsibility and underage sales which promote responsible drinking and discourage drunkenness as well as procedures to prevent crime and disorder and public nuisance. Stonegate take their responsibilities as a premises licence holder seriously and are aware of, and will ensure compliance with, the mandatory conditions on the licence regarding irresponsible drinks promotions.</p> <p>Stonegate operate search, drugs and drinks spiking policies and all staff receive relevant training on how to recognise the signs and effects of intoxication due to drug use, signs and effects of drink spiking and search procedures with regard to drugs and weapons. Additionally, the premises shall maintain a written drugs policy regarding prevention of use and supply of illegal drugs, which will be made available on request to police or council officers.</p> <p>The applicant is committed to promoting the prevention of public nuisance through existing measures and continued commitments contained in the conditions which are proposed in the operating schedule. Policies are in place to ensure prevention of public nuisance including noise management and outside areas, as well as a written queuing and dispersal policy which will be maintained by the premises and available to Police and Council officers. Staff are trained to recognise and take steps to prevent nuisance and respect the rights of local residents.</p> <p>We do not feel that the application will have an adverse impact on the licensing objectives and the applicant believes that the measures proposed are adequate and further conditions are not appropriate.</p>
<p>Applicant's further submissions:</p>	<p>On 9 & 10 November 2016, the applicant wrote to the local residents who have made representations against this application to state the following:</p> <p>By way of background, the Slug & Lettuce Artillery Row is</p>

operated by Stonegate Pub Company. I attach a copy of Stonegate's Company Information sheet to give you an idea of the nature of the business and also the calibre of the individuals running the business. My client prides itself on robust operating policies and procedures and also is committed to working in partnership not only with the Licensing Authority and Responsible Authorities but also with the communities within which they trade.

A significant number of my client's premises are involved in community safety schemes and where Pubwatch exists, my client are involved in Pubwatch and also, as and where appropriate, are involved in Purple Flag, Best Bar None and other town and city centre programmes. My client's charity engagement is also high with over 50% of their fund raising supporting local charities. My client operates 89 Slug & Lettuces throughout the country, many of which have later hours than those currently permitted under the premises licence for the Slug & Lettuce, Artillery Row. My client is also experienced in operating premises within close proximity to local residents and will always meet and engage with their local residents where it is appropriate.

The Slug & Lettuce has a strong food offer.

The primary purpose of the application for variation is to seek a modest extension of the hours permitted for the sale of alcohol on Saturdays and a further extension on Thursdays and Fridays.

My client is always keen to take the opportunity when submitting applications for premises licence variations to consider if there are any other appropriate amendments to be made to the premises licence. This application sought to extend the start time for films to commence at 7am alongside breakfast opening. My client predominantly uses the screens within the premises to display the news in the morning, however, we were trying to future proof the licence should they wish to put on any background pre-recorded films. This is not an essential part of the application and can be withdrawn if it is of any particular concern.

Although not necessarily a regular feature on premises licences in Westminster my client does, as standard, as indeed do the vast majority of operators up and down the country, request a 30 minute dispersal time and therefore closing is sought for 30 minutes after the terminal hour for the sale of alcohol. As I am sure you will appreciate, if a customer could purchase an alcoholic drink 5 minutes before closing, it is possible that they will need more than

5 minutes to consume that. My client, as indeed features on many other licences up and down the country, chooses a 30 minute window however, it is not always used to the full extent as my client's trading pattern does not ordinarily require that amount of time to allow for customer dispersal.

Again, for the sake of completeness my client has sought to extend all licensable activities to the new requested terminal hour.

Prior to submitting the application my client did undertake pre-consultation with Alan Lynagh (WCC District Surveyor) and Ian Watson (EHO) and also had discussions with the Westminster Police who, as you are aware, have not made representation to the application. The Environmental Health Officer Mr Watson has made a representation.

Notwithstanding the Environmental Health Officer's representations, conditions were discussed with him prior to submission and I attach a copy of the conditions that were put forward in the application.

The key conditions that I would draw your attention to are condition 5 in relation to crime and disorder, which states that if the premises are operating for the sale of alcohol beyond midnight, they will employ a minimum of 2 door supervisors. Further, if the terminal hour is extended beyond midnight, there will be no new admissions to the premises beyond that time. Given the existing conditions on the premises licence, my client feels that this updated robust and comprehensive operating schedule better promotes the licensing objectives and also deals with the management of the extended hours.

Having taken on board the concerns of the local residents, my client would prefer to resolve those concerns without the need for a formal hearing and therefore after careful consideration of the local area, and the issues that have been raised, my client is proposing to remove the request to extend the hours on a Saturday and on Thursday and Friday the hours requested will be reduced so that my client would seek a terminal hour for licensable activities of 00:30 with closing at 1am.

My client will ensure the ongoing pro-active management of the dispersal of customers from the premises and my client would ensure, should any later hours be granted, that additional dispersal measures are implemented in the last hour so as to ensure the quiet and effective dispersal from the area. This would be primarily managed by door

	<p>supervisors.</p> <p>As discussed with the EHO prior to submission of the application, my client is seeking to update and improve the conditions attached to the premises licence. Many of the existing conditions have been on the premises licence since conversion when the premises was operated as The Litten Tree (by another company). Following discussions with the EHO, the application included a condition restricting consumption of alcohol outside the premises after the existing terminal hour. However, in light of the concerns raised, if the application is granted my client would be happy to amend this to read:-</p> <p><i>After 21:30hrs patrons who have temporarily left the premises and then re-entered the premises e.g. to smoke, shall not be permitted to take drinks or glass containers with them.</i></p> <p>My client will ensure that customers wishing to smoke outside the premises will be directed to a designated area and will be supervised by a member or door staff.</p>
<p>Applicant's additional evidence:</p>	<p>On 16 November 2016, the applicant provided an evidence bundle which includes:</p> <ul style="list-style-type: none"> • Proposed amendments to the application (as reflected below in this report); • A copy of the email sent to local residential objectors on 9 & 10 November 2016; • Stonegate Pub Company Licensing Manual Index; • Pre-application report from the Environmental Health officer dated 17 June 2016. <p>Please refer to Appendix 2a.</p>

1-B Current and proposed licensable activities, areas and hours						
Regulated Entertainment						
Exhibition of films - Indoors						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	09:00	23:45	07:00	No change	Whole premises	No change
Tuesday	09:00	23:45	07:00	No change		
Wednesday	09:00	23:45	07:00	No change		
Thursday	09:00	23:45	07:00	00:30		
Friday	09:00	23:45	07:00	00:30		
Saturday	09:00	23:45	07:00	No change		
Sunday	09:00	22:45	07:00	No change		
Seasonal variations:	Current: N/A				Proposed: No change	
Non-standard timings:	Current: From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day				Proposed: No change	

Performance of live music - Indoors						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	09:00	23:45	No change	No change	Whole premises	No change
Tuesday	09:00	23:45	No change	No change		
Wednesday	09:00	23:45	No change	No change		
Thursday	09:00	23:45	No change	00:30		
Friday	09:00	23:45	No change	00:30		
Saturday	09:00	23:45	No change	No change		
Sunday	09:00	22:45	No change	No change		
Seasonal variations:	Current: N/A				Proposed: No change	
Non-standard timings:	Current: From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day				Proposed: No change	

Performance of dance - Indoors						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	09:00	23:45	No change	No change	Whole premises	No change
Tuesday	09:00	23:45	No change	No change		
Wednesday	09:00	23:45	No change	No change		
Thursday	09:00	23:45	No change	00:30		
Friday	09:00	23:45	No change	00:30		
Saturday	09:00	23:45	No change	No change		
Sunday	09:00	22:45	No change	No change		
Seasonal variations:	Current:			Proposed:		
	N/A			No change		
Non-standard timings:	Current:			Proposed:		
	From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day			No change		

Playing of recorded music - Indoors						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	Unrestricted		No change		Whole premises	No change
Tuesday	Unrestricted		No change			
Wednesday	Unrestricted		No change			
Thursday	Unrestricted		No change			
Friday	Unrestricted		No change			
Saturday	Unrestricted		No change			
Sunday	Unrestricted		No change			
Seasonal variations:	Current:			Proposed:		
	N/A			No change		
Non-standard timings:	Current:			Proposed:		
	N/A			No change		

Anything of a similar description to live music, recorded music or performances of dance						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	09:00	23:45	No change	No change	Whole premises	No change
Tuesday	09:00	23:45	No change	No change		
Wednesday	09:00	23:45	No change	No change		
Thursday	09:00	23:45	No change	00:30		
Friday	09:00	23:45	No change	00:30		
Saturday	09:00	23:45	No change	No change		
Sunday	N/A	N/A	No change	No change		
Seasonal variations:	Current:				Proposed:	
	N/A				No change	
Non-standard timings:	Current:				Proposed:	
	From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day				No change	

Private entertainment						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	Unrestricted		No change		Whole premises	No change
Tuesday	Unrestricted		No change			
Wednesday	Unrestricted		No change			
Thursday	Unrestricted		No change			
Friday	Unrestricted		No change			
Saturday	Unrestricted		No change			
Sunday	Unrestricted		No change			
Seasonal variations:	Current:				Proposed:	
	N/A				No change	
Non-standard timings:	Current:				Proposed:	
	N/A				No change	

Late night refreshment						
Indoors, outdoors or both			Current :		Proposed:	
			Indoors		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	23:00	23:45	No change	No change	Whole premises	No change
Tuesday	23:00	23:45	No change	No change		
Wednesday	23:00	23:45	No change	No change		
Thursday	23:00	23:45	No change	00:30		
Friday	23:00	23:45	No change	00:30		
Saturday	23:00	23:45	No change	No change		
Sunday	N/A	N/A	No change	No change		
Seasonal variations:	Current:			Proposed:		
	N/A			No change		
Non-standard timings:	Current:			Proposed:		
	From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day			No change		

Sale by Retail of Alcohol						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	09:00	23:45	No change	No change	Whole premises	No change
Tuesday	09:00	23:45	No change	No change		
Wednesday	09:00	23:45	No change	No change		
Thursday	09:00	23:45	No change	00:30		
Friday	09:00	23:45	No change	00:30		
Saturday	09:00	23:45	No change	No change		
Sunday	09:00	22:30	No change	No change		
Seasonal variations:	Current:			Proposed:		
	N/A			No change		
Non-standard timings:	Current:			Proposed:		
	From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day			No change		

Hours premises are open to the public						
	Current Hours		Proposed Hours		Premises Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	07:00	00:00	No change	No change	Whole premises	No change
Tuesday	07:00	00:00	No change	No change		
Wednesday	07:00	00:00	No change	No change		
Thursday	07:00	00:00	No change	01:00		
Friday	07:00	00:00	No change	01:00		
Saturday	07:00	00:00	No change	No change		
Sunday	07:00	23:00	No change	No change		
Seasonal variations:	Current:			Proposed:		
	N/A			No change		
Non-standard timings:	Current:			Proposed:		
	From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day			No change		

1-C Conditions being varied, added or removed	
The applicant proposes to remove all conditions in Annex 2 and Annex 3 to the current premises licence 15/05243/LIPVM and replace them with the proposed conditions below and at Appendix 4 .	
Condition	Proposed variation
11. Children are not to be permitted in the immediate vicinity of the bar and are to vacate the premises by 21:30.	To be removed from the licence
12. The hours for licensable activities may be extended on New Year's Eve until the end of permitted hours on New Year's Day.	To remain in effect, although the applicant has not proposed this as a licence condition
13. The premises will maintain a comprehensive CCTV system that ensures all areas of the licensed premises are monitored including all entry and exit points, and the street environment and which enable frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the video recordings shall be kept available for a minimum of 31 days with time and date stamping. (ii) Tape Recordings shall be made available to an authorised officer or police officer together with facilities for viewing. (iii) The recordings of the preceding two days shall be made available immediately on request.	To be varied to read: The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recording shall be stored for a minimum period of 31 days with the date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officers

Recordings outside this period shall be made available on 24 hours notice. (Subject to the Data Protection Act)	throughout the entire 31 day period. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a police or authorised Council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
14. The capacity of the premises shall not exceed 410 persons (excluding staff).	To remain on the licence
15. Arrangements will be made to ensure that any capacity limit set for the premises can be properly monitored. Information regarding the capacity should be given to an authorised officer on request.	To remain on the licence
16. The areas hatched black on the deposited plan shall be permanently laid out with tables and chairs and the said areas shall not be altered except with prior consent of the Licensing Authority	To be removed from the licence
17. The doors of the premises shall not remain open after 23.00 hours such that there will be no admission to the premises after 23.00 hours.	To be removed from the licence
18. Door supervisors will be instructed to stay at the premises for an additional 15 minutes after closing to ensure that any potential lewd or unruly behaviour is deterred.	To be varied to read: Whenever the premises are operating the sale of alcohol beyond midnight, the premises shall employ a minimum of two door supervisors. The start times of the door supervisors shall be subject of a risk assessment. At all other times, the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of Police advice. Where used, door supervisors shall remain at the premises for a minimum of 15 minutes after licensable activities have ceased to ensure the safe and quiet dispersal of patrons.
19. The sound limiting devices at the premises shall be set and maintained at a level to be decided upon by the Environmental Health Officer, including one limiting the noise output during the provision of live entertainment.	To be removed from the licence
20. No unauthorised advertisement of any	To be removed from the licence

<p>kind (including poster, flyer, sticker, picture, letter, sign or other mark) is inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree or any other property, or is distributed on the street to the public that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services.</p>	
<p>21. All refuse will be paid, properly presented and placed on the street 30 minutes before any agreed collection time. Every endeavour will be made to prevent refuse being left on the street for more than 2.5 hours (insofar as it is in the licensee's control)</p>	<p>To remain on the licence</p>
<p>22. The licensee will do all in its power to co-operate with any arrangement made by Council for collection of refuse on the highway between 0800 hours and 2300 hours.</p>	<p>To remain on the licence</p>
<p>23. No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased. NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2 (1A) and 5 of the Hypnotism Act 1952.</p>	<p>To be removed from the licence</p>
<p>24. The operators will not organise, nor permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 1900 hours and will be restricted to the raised area at the rear of the premises.</p>	<p>To be varied to read: There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a sexual entertainment venue licence.</p>
<p>25. The approved arrangements at the premises, including means of escape provisions, fire warning and fire fighting equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.</p>	<p>To be varied to read: The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full</p>

	working order.
26. The certificates listed below shall be submitted to the Council annually. (a) Any emergency lighting battery or system (b) Any electrical installation (c) Any fire alarm system	To be varied to read: The certificates listed below shall be submitted to the Licensing Authority upon written request; (a) Any permanent or temporary emergency lighting battery or system (b) Any permanent or temporary electrical installation (c) Any permanent or temporary emergency warning system
27. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately and clearly identified in accordance with the plans provided.	To be varied to read: The means of escape for the premises shall be maintained unobstructed, free of trip hazards, be immediately and clearly identified in accordance with the plans provided.
28. No changes shall be made to the approved layout of the premises without the consent of the Council.	To be removed from the licence
29. All exit doors shall be available at all material times without the use of a key, code, card or similar means.	To be varied to read: All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
30. All fire doors shall be maintained effectively self closing and not held open other than by an approved device.	To be varied to read: All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
31. Fire resisting doors to ducts, service shafts and cupboards shall be kept locked shut.	To remain on the licence
32. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.	To remain on the licence
33. Only hangings, curtains, upholstery and temporary decorations, complying with the relevant British (or where appropriate European) Standard shall be used. Where necessary these shall be periodically tested for flame resistance and re-treated as necessary.	To remain on the licence
34. Curtains and hangings shall be arranged so as not to obstruct fire safety	To be varied to read:

signs, fire extinguishers or other fire fighting equipment.	Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
35. Staff with specific responsibilities in the event of fire or other emergency, together with deputies, shall receive training and written instruction appropriate to their role.	To be removed from the licence
36. The flue of any boiler or heating appliance shall be professionally cleaned at intervals not less than the minimum recommended by the appliance manufacturer.	To be removed from the licence
37. Ventilation ducting and shafts generally shall be maintained in a clean condition.	To be removed from the licence
38 Ventilation air filters shall be cleaned or changed for new filters periodically as may be necessary to maintain a satisfactory flow of air supply.	To be removed from the licence
39. All interior surfaces of extract ventilation ducting serving kitchens and serveries shall be regularly cleaned e.g weekly.	To be removed from the licence
40. Grease filters in extract ventilation hoods in kitchens and serveries shall be regularly cleaned e.g weekly.	To be removed from the licence
41. Any special effects or mechanical installations shall be arranged and stored so as to minimise any risk to the safety of those using the premises. The following special effects will only be used on 7 days prior notice being given to the Council where consent has not previously been given. - dry ice and cryogenic fog - smoke machines and fog generators - pyrotechnics including fire works - firearms - lasers - explosives and highly flammable - substances - real flame - Strobe lighting	To be removed from the licence
42. All entrance and exit doors shall remain closed after 9pm except for the immediate access and egress of patrons.	To be varied to read: The inner doors of the premises shall be kept closed after 21.00hrs except for the immediate access and egress of persons.
43 All persons under 18 will not be allowed to remain on the premises after 1900 hours or when Happy Hours or similar	To be removed from the licence

promotions are in operation.	
44. All children are to be restricted to the raised seated areas of the premises.	To be removed from the licence
45. No notices or posters shall be displayed at the premises that advertise adult entertainment when persons under 18 are in the premises.	To be removed from the licence
46. Noise and vibration will not be allowed to emanate from the premises so as to cause a nuisance to nearby properties.	To be varied to read: No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
47. Notices will be prominently displayed at exits requesting the public to respect the needs of the local residents and to leave the premises and the area quietly.	To be varied to read: Notices will be prominently displayed at exits requesting the public to respect the needs of local residents and leave the premises quietly.
48. No rubbish including bottles will be moved, removed or placed in outside areas between 2300 hours and 0800 hours.	To remain on the licence
49. Flashing or particularly bright lights on or outside the premises will not be permitted to cause a nuisance to nearby properties (save insofar as they are necessary for the prevention of crime)	To remain on the licence
50. Substantial food will be available at all times during the hours of operation.	To be varied to read: Substantial food will be available at the premises until 10pm.
51. All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be permitted after 11pm.	To be removed from the licence
52. The operators will not organise, nor permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 19:00 hours and will be restricted to the raised area at the rear of the premises.	Duplicate of Condition 24 – see above for proposed replacement condition
	To be added to the licence: After 21.30hrs, patrons who have temporarily left the premises and then re-entered the premises, e.g. to smoke, shall not be permitted to take drinks or glass

	containers with them.
	<p>To be added to the licence:</p> <p>Where the premises are trading for the sale of alcohol beyond midnight, there shall be no new admissions to the premises beyond 23:30hrs.</p>
	<p>To be added to the licence:</p> <p>An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police which will record the following;</p> <ul style="list-style-type: none"> a. All crimes reported to the venue b. All ejections of patrons c. Any complaints received concerning crime and disorder d. Any incidents of disorder e. Any faults from the CCTV system or searching equipment or scanning equipment f. Any refusal in the sale of alcohol g. Any visit by a relevant authority or emergency service
	<p>To be added to the licence:</p> <p>Where Pubwatch exists covering the area of which the premises is situated, then the DPS or other nominated employees shall participate in Pubwatch.</p>
	<p>To be added to the licence:</p> <p>The premises shall maintain a written drugs policy, which shall be made available to the Police or an authorised officer of the Council upon request.</p>
	<p>To be added to the licence:</p> <p>The premises shall maintain a written dispersal policy which shall be made available to the Police or an authorised officer of the Council upon request.</p>
	<p>To be added to the licence:</p> <p>A proof of age scheme such as Challenge</p>

		21 will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.
		To be added to the licence: A log (which may be electronic) shall be kept detailing all refused sales of alcohol. The log shall include the date and time of the refusal and the name of the member of staff who refused the sale. A copy of the log or electronic report shall be made available to an authorised police officer and licensing authority officer upon request.
		To be added to the licence: All bar staff to receive appropriate training in relation to alcohol sales prior to commencing their duties. This will include the premise licence conditions, underage sales policy and other relevant licensing matters. Training documents (which may be in an electronic format) shall be made available to an authorised police officer and licensing authority officer upon request.
Adult entertainment:	Current position: Adult entertainment is restricted at the premises by condition 24 on the current premises licence (15/05243/LIPVM), which is duplicated at condition 52 on the same licence. The condition reads as follows: The operators will not organise, nor permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 19:00 hours and will be restricted to the raised area at the rear of the premises.	Proposed position: The applicant has proposed the following condition be added to the premises licence: There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a sexual entertainment venue licence.

2. Representations

2-A Responsible Authorities	
Responsible Authority:	Environmental Health
Representative:	Ian Watson
Received:	12 September 2016
<p>Environmental Health have made a representation to the proposal to extend the permitted hours for sale of alcohol, late night refreshment and regulated entertainment in the form of films, performance of dance, live music and anything of a similar description to live music, recorded music and performance of dance from 23.45 hours to 01:00 hours the following day on Thursdays and Fridays as the additional hours will have the likely effect of causing an increase in Public Nuisance within the area.</p> <p>In addition, the representation includes the proposal to the removal of the conditions on the premises licence due to the impact on Public Safety and Prevention of Public Nuisance. The applicant has proposed replacement conditions but these do not fully address Environmental Health's concerns.</p> <p>The granting of the application as presented would have the likely effect of causing an increase in Public Nuisance within the area.</p>	
<p>On 17 November 2016, Mr Watson provided a noise complaint / visit history for the premises for the past two years:</p> <p>Tuesday 12th August 2014 @ 16:15. Kay Cummings (City Inspector) attended premises to check to see if entry doors open and music escaping. Doors wide open but no music playing.</p> <p>Saturday 16th August 2014 @ 21:05. Kay Cummings and Gavin Venamore (City Inspectors) attended premises to monitor for noise escape but venue closed. Actions currently complete as no new complaints.</p> <p>Friday 26th September 2014 @ 20:33. Kay Cummings and Dario Saracini (City Inspectors) attended premises and spoke to Mr Aralk Ciula. The premises operate as a public house and restaurant on the ground floor of the venue. The premises were subject to a noise complaint some time ago regarding escape of music from the venue but recently there have been no concerns raised. When passing the venue tonight however there were 58 people outside the premises blocking the public footpath with a number of the customers standing in the road causing members of the public to walk in the road to pass the venue. The main entrance doors were closed so music was not escaping. There was no external supervision of customers although there were members of staff picking up glasses. There was a lot of broken glass outside the venue particularly in the kerb and roadway.</p> <p>Outcome: Remedial letter to be sent to venue and further monitoring to be undertaken</p> <p>Friday 3rd October 2014. Kay Cummings - remedial letter sent to licence holder awaiting a response Kay Cummings - email received from Graeme Cushion, Partner,</p>	

Poppleston Allen, acknowledging receipt of outside drinking letter and stating will refer to clients then respond further.

Monday 13th October 2014. Response from Mr Cushion on behalf of venue with undertakings to address issue. Monitoring to be undertaken to ensure improvement.

Friday 17th October 2014 @.20:00. Kay Cummings and Dario Saracini - The holders of the Premises Licence were sent a remedial letter re previous visit outlined above and have supplied a number of undertakings to ensure that the licensing objectives are being promoted. Visit undertaken to ensure that these undertakings being implemented. At time of visit only 10 people outside. Footpath not blocked and only debris was from cigarettes. Duty Manager, Mr.Aralk Ciula, seen outside and he stated that they would be cleaning up the outside area at closing.

Outcome: General monitoring only

Friday 14th October 2016 @ 21.13. Intervention at premises due to customers standing in road and some blocking footpath. Two SIA door supervisors on duty but both stood in the foyer of the venue. Duty Manager Radek Ciula seen and issues highlighted to him.

Outcome: Advice given.

2-B Other Persons

Name:	Mr David Alker		
Address and/or Residents Association:	Flat 5, 10 Artillery Row, London SW1P 1RZ		
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		

I object to the application for extending licensing hours for reasons of Public Nuisance. Artillery Row is residential -- it has five blocks of flats. In contrast, there are just two buildings that contain office space - and one of these has just two floors of office space with the 4 above floors being residential. As such, the behaviour of the Slug and Lettuce's clientele has a direct bearing on the quality of life of residents in the neighbourhood.

1. The venue plays music at very high volume. To attract the attention of passers by they prop the doors open. Their manager has told me that they are allowed to prop the doors open until 22:00, but in practice they frequently "forget". I have learned that they do not answer their phone when I call to ask them to shut the doors (too loud for them to hear the phone), and the premise's security guards refuse to help - "speak to the manager". So, when the noise is preventing sleep, not only do I have to get dressed to go outside, but also negotiate a bar with drunk people dancing. Doing this is not something I want to do through until 1am on a Thursday or Friday night, when I have work the following day.

2. Large groups smoking on the street. The crowd gets more rowdy as the evening progresses, and spend extended periods of time on the street - perhaps because it is

easier to talk there compared to inside.

3. Rather than use the toilet facilities in the pub, some of the clientele cross the street to urinate in the doorways of Vital Ingredient. The stonework has been stained (I can send a photo if you like). This is unsightly, smelly, and unhygienic. I can't see how extending opening hours and letting people drink more beer will reduce this problem.

4. At the end of the night, dispersal of the crowds is noisy with shouting between people as some loiter at the door while others make their way to Victoria Street.

Name:	Mr Anaes Al-Mashhadani		
Address and/or Residents Association:	Flat 7, 10 Artillery Row, London		
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		

I object to the new extension times due to the following reasons:

Intoxicated clientele stand on the street smoking all evening and shouting and being very noisy. Also there are broken glass bottles on the streets and the pavement. It is very difficult for my children to have a peaceful sleep during the night, sometimes they feel frightened from the shouting.

I would hope that you consider minimising the late hours of opening so that we can enjoy evenings at home and have a safe and clean pavement as well.

Name:	Dr Charlie Attariani		
Address and/or Residents Association:	Flat 8, 10 Artillery Row London		
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		

We would like to raise a concern about the fact that Slug and Lettuce wants to extend its opening times until late. We are regularly finding vomit in our doorway. Vital Ingredient's doorways smell of urine on Friday and Saturday mornings. There is a constant noise from the pub since the doors are not shut properly and people always throw cigarettes and smoke in the street, also they are very loud.

Name:	Mrs Debbie Chism		
Address and/or Residents Association:	Apartment 303, 8 Artillery Row SW1P 1RZ		
Status:	Valid	In support or opposed:	Opposed
Received:	12 September 2016		

I refer to the above mentioned application to vary the licence at the Slug and Lettuce on Artillery Row, SW1. My husband and I live in Apartment 303, 8 Artillery Row SW1P 1RZ

together with our two children aged 15 and 13 years. Our apartment faces directly onto the Slug and Lettuce across the road which is plainly very proximate to us. We live on the 3rd floor and I attach below photographs (see **Appendix 2b**) taken this evening from our balcony towards the premises. As you can see from the time of this email, it is approaching 10pm and there are a number of people standing outside the Slug and Lettuce drinking on the street. Very close to our block is also the Greycoat Boy, another licensed premises. Again, you can see a number of people standing on the corner outside the pub drinking. This is common place for both these premises. Whilst this is not a particular issue at present and we support these local businesses, we do object to the extension of hours proposed on the basis of the likely effect of the grant of the application on public nuisance, prevention of crime, public safety and protection of children from harm.

Exploring these:-

1. Public nuisance - primarily noise. The extension of the hours to closing time at 1.30am in the working week as well as at weekends will cause disruption to us and our school-age children. As you can see from the photographs, the noise from those at the establishment is not confined to within the premises itself. Any increase in hours will inevitably mean more noise later at night from customers on the street (as well as entering and exiting) and in the working week. This is unacceptable for those of us in employment and also our children.

There is considerable noise as the premises empties out as it is and extending this to 1.30am and beyond is not merited, proportionate or reasonable. The balance of harm to the innumerable neighbours around - there are very considerable numbers of resident as well as shop premises - militates against this extension being granted.

We note that the premises intends to provide security staff from midnight onwards - this emphasises the potential issues envisaged as to public nuisance but also as to prevention of crime and public safety beyond midnight. The pavement outside the premises is a narrow strip and security guards cannot adequately deal with a surge of customers onto the road.

As you can see from the photographs, loitering outside the premises by customers will inevitably be noisy and disruptive at a considerably later time than at present. We are concerned about the impact on us, our children and those of our neighbours on Artillery Row who already have two busy licensed premises on our doorsteps. The current situation is tolerable - an extension of hours into the following morning will disrupt sleep.

One of the particular problems may be that the customers at the Greycoat Boy will simply leave at closing time and head straight across the road to the Slug and Lettuce to continue drinking. This movement of people from one premises to another at closing time across Artillery Row will simply cause more noise as well as public safety issues as people wander across the street after midnight. The number of customers at the premises and therefore noise will potentially double from midnight onwards at the Slug and Lettuce which is in a more central location (in terms of us residents who live around it). It is unclear whether the Slug and Lettuce would have the capacity within the premises to cope with a full "empty out" from the Greycoat Boy - presumably this would lead to more customers on the street after midnight which has a knock on effect on the potential as to nuisance, safety and noise. Security guards would be overwhelmed. If they were trying to prevent the Greycoat "spill over" coming in, again, there would be more street noise and safety issues to contend with.

The application does not deal with those issues comprehensively nor do I consider the potential problems are adequately addressed.

2. I understand that the Council has a “core hours” policy HRS1. These proposals are in direct contravention to that. The increase in public nuisance and late night noise is unacceptable in that context (coupled with the addition of the Greycoat Boy customers who will inevitably move across the road to join those at the Slug and Lettuce). This would skew the balance of services and amenities towards these licensed premises. I refer in this context also to Policy PB1 and PN1. Para 2.3.5 “the effect of noise is greater late at night when ambient noise levels are lower and residents are at home relaxing or wishing to sleep.” This plainly applies - from our residence, we have noise at present from the Greycoat Boy and the Slug and Lettuce. Beyond midnight, that is not acceptable and would undoubtedly be problematic for the reasons explained above. I respectfully ask, therefore, that the application be refused insofar as it refers to extended hours.

Name:		Mr Ian Dinwiddie	
Address and/or Residents Association		Flat 10 , 10 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		

I object to the request to extend opening hours. We already receive a lot of noise from this pub , which regularly plays music with the doors open , and from some of its clientele who get drunk and vomit and urinate in our entrance way. Extending the hours will make matters worse and we ask you to reject the application.

Name:		Evgenia Fomicheva & Artem Lisovskiy	
Address and/or Residents Association		Apartment 503 8 Artillery Row London SW1P 1RZ	
Status:	Valid	In support or opposed:	Opposed
Received:	12 September 2016		

I should like to make the following comments with regard to the application and would ask that they be considered when the application is deliberated. My representation is made on the basis of the likely impact of the application on the licensing objectives of ‘prevention of public nuisance’ and ‘prevention of crime and disorder’.

I live immediately opposite the applicants’ premises in a block containing twenty-two apartments. Any change in the licence will have a direct effect on my neighbours and myself as well as on the immediate environment where there are a large number of residential units.

The proposed change in hours, particularly those for Thursday and Friday nights, where the present closing time of midnight (with alcohol served up to 11.45pm) will be extended by one and a half hours to 1.30am (with alcohol sales up to 1am). This will very seriously affect the peace and quiet of the neighbourhood creating noise issues

extending well into the small hours. At present, with closure at midnight, this is not generally a problem.

As I understand it, the Council has a “core hours” policy HRS1 which these proposals appear to fly against. In a mixed commercial and residential area, it is always good to have a well-balanced blend of services and amenities and the Slug and Lettuce in its present form fits in with this. The proposed variations in the Licence would give rise to much greater public nuisance and an increase in late night noise. The very fact that the applicants feel the need to employ security staff from midnight onwards is indicative of their own concerns about increased levels of public nuisance which would be a direct result of the extended hours.

I have given due consideration to the measures proposed by the Applicant in the Operating Schedule, and I have concluded that they do not mitigate the impact of the extended hours; indeed, I cannot envisage what measures would be capable of mitigating the adverse effects of customer leaving the premises in the early hours, loitering outside the premises while they discuss journey plans, and walking past residential accommodation to leave the area. The premises is some distance away from the nearest tube stations.

The capacity of the premises is worryingly large for such a late terminal hour. I trust that the Applicant has fulfilled the expectation in the Guidance issued under s182 Licensing Act 2003 that ‘enquiries about the locality will assist applicants when determining the steps that are appropriate for the promotion of the licensing objectives. For example, premises with close proximity to residential premises should consider what effect this will have on their smoking, noise management and dispersal policies to ensure the promotion of the public nuisance objective.’ This expectation is echoed in the City Council’s Statement of Licensing Policy.

Further, I note that the Applicant has proposed a condition that the last entry to the premises would be midnight when the extended hours apply. In my view, this would not mitigate the impact of the later hours. The current licence is subject to a last entry condition stipulating 11pm.

Statement of Licensing Policy:

As noted above, the proposed hours are well outside the ‘core hours’ policy HRS1. Applications beyond ‘core hours’ are to be considered with regard to other policies. Policy PB1 applies to this application. The policy requires an applicant to demonstrate that the proposed hours meet the relevant criteria in, inter alia, Policy PN1. I may wish to refer to this in more detail should a hearing be held to consider the application. For now, I would simply note para 2.3.5: ‘The effect of noise is greater later at night when ambient noise levels are lower and residents are at home relaxing or wishing to sleep.’ I respectfully ask that the application, insofar as it refers to extended hours, be refused by the Council.

Name:		Raymond Gubbay CBE	
Address and/or Residents Association		The Penthouse 8 Artillery Row London SW1P 1RZ	
Status:	Valid	In support or opposed:	Opposed
Received:	5 September 2016		
<p>I should like to make the following comments with regard to the application and would ask that they be considered when the application is deliberated. My representation is made on the basis of the likely impact of the application on the licensing objectives of 'prevention of public nuisance' and 'prevention of crime and disorder'.</p> <p>I live immediately opposite the applicants' premises in a block containing twenty-two apartments. Any change in the licence will have a direct effect on my neighbours and myself as well as on the immediate environment where there are a large number of residential units.</p> <p>The proposed change in hours, particularly those for Thursday and Friday nights, where the present closing time of midnight (with alcohol served up to 11.45pm) will be extended by one and a half hours to 1.30am (with alcohol sales up to 1am). This will very seriously affect the peace and quiet of the neighbourhood creating noise issues extending well into the small hours. At present, with closure at midnight, this is not generally a problem.</p> <p>As I understand it, the Council has a "core hours" policy HRS1 which these proposals appear to fly against. In a mixed commercial and residential area, it is always good to have a well-balanced blend of services and amenities and the Slug and Lettuce in its present form fits in with this. The proposed variations in the Licence would give rise to much greater public nuisance and an increase in late night noise. The very fact that the applicants feel the need to employ security staff from midnight onwards is indicative of their own concerns about increased levels of public nuisance which would be a direct result of the extended hours.</p> <p>I have given due consideration to the measures proposed by the Applicant in the Operating Schedule, and I have concluded that they do not mitigate the impact of the extended hours; indeed, I cannot envisage what measures would be capable of mitigating the adverse effects of customer leaving the premises in the early hours, loitering outside the premises while they discuss journey plans, and walking past residential accommodation to leave the area. The premises is some distance away from the nearest tube stations.</p> <p>The capacity of the premises is worryingly large for such a late terminal hour. I trust that the Applicant has fulfilled the expectation in the Guidance issued under s182 Licensing Act 2003 that 'enquiries about the locality will assist applicants when determining the steps that are appropriate for the promotion of the licensing objectives. For example, premises with close proximity to residential premises should consider what effect this will have on their smoking, noise management and dispersal policies to ensure the promotion of the public nuisance objective.' This expectation is echoed in the City Council's Statement of Licensing Policy.</p> <p>Further, I note that the Applicant has proposed a condition that the last entry to the</p>			

premises would be midnight when the extended hours apply. In my view, this would not mitigate the impact of the later hours. The current licence is subject to a last entry condition stipulating 11pm.

Statement of Licensing Policy:

As noted above, the proposed hours are well outside the ‘core hours’ policy HRS1. Applications beyond ‘core hours’ are to be considered with regard to other policies. Policy PB1 applies to this application. The policy requires an applicant to demonstrate that the proposed hours meet the relevant criteria in, inter alia, Policy PN1. I may wish to refer to this in more detail should a hearing be held to consider the application. For now, I would simply note para 2.3.5: ‘The effect of noise is greater later at night when ambient noise levels are lower and residents are at home relaxing or wishing to sleep.’ I respectfully ask that the application, insofar as it refers to extended hours, be refused by the Council.

Please refer to **Appendix 2b** for a supporting photograph of this representation.

Name:		Nigel Harris & Sabine Maguire	
Address and/or Residents Association		Apartment 301 8 Artillery Row London SW1P 1RZ	
Status:	Valid	In support or opposed:	Opposed
Received:	12 September 2016		

We should like to make the following comments with regard to the application and would ask that they be considered when the application is deliberated. Our representation is made on the basis of the likely impact of the application on the licensing objectives of ‘prevention of public nuisance’ and ‘prevention of crime and disorder’.

Our apartment is on the third floor of a block directly across Artillery Row from the applicants’ premises. Any change in the licence will have a direct effect on us and all other residents of the block as well as on the immediate environment where there are many dwellings.

The application proposes an extension in opening hours on Thursday, Friday and Saturday. The current closing time of midnight does not generally cause a problem; however an extension to 12.30am on Saturday and more significantly to 1.30am on Thursday and Friday (with alcohol sales and “regulated entertainment” until 1.00am) will have a detrimental impact. This will very seriously affect the peace and quiet of the neighbourhood creating noise issues extending well into the post-midnight hours, both from later arrivals and departures and music being played later.

We are informed that the Council has a “core hours” policy, HRS1, which these proposals appear to be in conflict with. In a mixed commercial and residential area, it is always good to have a well-balanced blend of services and amenities and the Slug and Lettuce in its present form fits in with this. The proposed variations in the Licence would give rise to much greater public nuisance and an increase in late night noise. Given the increased quantities of alcohol likely to be consumed in the extended opening hours it is clear that there will be an increased likelihood. The very fact that the applicants feel the

need to employ security staff from midnight onwards suggests that they recognise the probability of increased levels of public nuisance which would be a direct result of the extended hours. There are already times when significant noise is generated early in the evening from other licensed premises but as this does not extend late into the night it does not tend to create a significant issue.

We have given due consideration to the measures proposed by the Applicant in the Operating Schedule, and have concluded that they do not mitigate the impact of the extended hours; indeed, we cannot envisage what measures would be capable of mitigating the adverse effects of customers congregating late at night outside the premises smoking, discussing journey plans, waiting for taxis or walking past residential accommodation to leave the area. Victoria and St. James's Park tube stations are some distance away.

The capacity of the premises is worryingly large for such a late terminal hour. We trust that the Applicant has fulfilled the expectation in the Guidance issued under s182 Licensing Act 2003 that 'enquiries about the locality will assist applicants when determining the steps that are appropriate for the promotion of the licensing objectives. For example, premises with close proximity to residential premises should consider what effect this will have on their smoking, noise management and dispersal policies to ensure the promotion of the public nuisance objective.' This expectation is echoed in the City Council's Statement of Licensing Policy.

Further, we note that the Applicant has proposed a condition that the last entry time to the premises would be extended from the current 11.00pm to midnight when the extended hours apply. In our view, this would not mitigate the impact of the later hours.

Statement of Licensing Policy:

As noted above, the proposed hours are well outside the 'core hours' policy HRS1. Applications beyond 'core hours' are to be considered with regard to other policies. Policy PB1 applies to this application. The policy requires an applicant to demonstrate that the proposed hours meet the relevant criteria in, inter alia, Policy PN1. We may wish to refer to this in more detail should a hearing be held to consider the application. For now, we would simply note para 2.3.5: 'The effect of noise is greater later at night when ambient noise levels are lower and residents are at home relaxing or wishing to sleep.'

We ask that the application, insofar as it refers to extended hours, be refused by the Council.

Please refer to **Appendix 2b** for a supporting photograph of this representation.

Name:		Dr Golnar Hassirian	
Address and/or Residents Association		Flat 8 10 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		
I would like to object to the fact that Slug and Lettuce wants to extend its opening hours. We are currently already experiencing problems with loud noise from intoxicated			

clientele standing on the street smoking all evening and shouting at closing time.

The security guards are already not doing enough to keep the noise down and the door does not seem to be closed properly for the loud music not to be heard.

We live in the apartment complex across from it and are all working professionals. We are regularly finding vomit in our doorway and the smell of urine every Friday and Saturday morning.

Extending opening times to later than they already are would seriously disturb our piece of mind and therefore disturb our everyday life.

Name:	Mr Kevin Hastings		
Address and/or Residents Association	Apt 101 8 Artillery Row London SW1P 1RZ		
Status:	Valid	In support or opposed:	Opposed
Received:	14 September 2016		

I have read the application made by Slug and Lettuce proposing a change to their license. Below, I will be making my comments with regard to this application and ask that these be considered when the application is deliberated. My representation is made on the basis of the likely impact of the application on the licensing objectives of '*prevention of public nuisance*' and '*prevention of crime and disorder*'.

I live immediately opposite the Applicant's premises in a block containing twenty-two apartments. Not just opposite, but on the first floor of the building and likely that I will be the one impacted the most by such changes. The surrounding area is rapidly changing, where old buildings are redeveloped into residential flats, with more and more young families moving into these new buildings, like myself. We have a young toddler. Artillery Row has a mixture of business and residential buildings. All business premises, except one, are daytime trade only. Late evenings, all businesses are closed except one. It is a quiet street generally, except if you are in the vicinity of Slug and Lettuce. Furthermore, the Applicant does not have a reputation for controlling its customers' behaviour and it is often that there are a large number of patrons drinking outside at late hours and being rowdy, in full view of the security staff. The security staff is not seen as doing anything to reduce the noise that the Applicant's customers make. I attach photographic evidence for this (see **Appendix 2b**).

Therefore, I am of the view that any change in the licence will have a direct effect on my neighbours and myself as well as the immediate environment where there are a large number of residential units.

The proposed change in hours, particularly those for Thursday and Friday nights, where the present closing time of midnight (with alcohol served up to 11.45pm) will be extended by one and a half hours to 1.30am (with alcohol sales up to 1am). This will very seriously affect the peace and quiet of the neighbourhood creating noise issues extending well into the small hours. At present, with closure at midnight, this is not generally a problem.

As I understand it, the Council has a "*core hours*" policy *HRS1* which these proposals

appear to fly against. In a mixed commercial and residential area, it is always good to have a well-balanced blend of services and amenities and the Slug and Lettuce in its present form fits in with this. The proposed variations in the licence would give rise to much greater public nuisance and an increase in late night noise. The very fact that the applicants feel the need to employ security staff from midnight onwards is indicative of their own concerns about increased levels of public nuisance which would be a direct result of the extended hours.

I have given due consideration to the measures proposed by the Applicant in the Operating Schedule, and I have concluded that they do not mitigate the impact of the extended hours; indeed, I cannot envisage what measures would be capable of mitigating the adverse effects of customer leaving the premises in the early hours, loitering outside the premises while they discuss journey plans, and walking past residential accommodation to leave the area. The premises is some distance away from the nearest tube stations.

The capacity of the premises is worryingly large for such a late terminal hour. I trust that the Applicant has fulfilled the expectation in the *Guidance issued under s182 Licensing Act 2003* that '*enquiries about the locality will assist applicants when determining the steps that are appropriate for the promotion of the licensing objectives. For example, premises with close proximity to residential premises should consider what effect this will have on their smoking, noise management and dispersal policies to ensure the promotion of the public nuisance objective.*' This expectation is echoed in the *City Council's Statement of Licensing Policy*.

Further, I note that the Applicant has proposed a condition that the last entry to the premises would be midnight when the extended hours apply. In my view, this would not mitigate the impact of the later hours. The current licence is subject to a last entry condition stipulating 11pm.

Statement of Licensing Policy:

As noted above, the proposed hours are well outside the '*core hours*' policy HRS1. Applications beyond '*core hours*' are to be considered with regard to other policies. Policy PB1 applies to this application. The policy requires an applicant to demonstrate that the proposed hours meet the relevant criteria in, inter alia, Policy PN1. I may wish to refer to this in more detail should a hearing be held to consider the application. For now, I would simply note para 2.3.5: '*The effect of noise is greater later at night when ambient noise levels are lower and residents are at home relaxing or wishing to sleep.*'

I respectfully ask that the application, insofar as it refers to extended hours, be refused by the Council.

Name:		Mr Michael Hecht	
Address and/or Residents Association		8 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		

As a neighbour on the fourth floor directly opposite the site, I must strongly object to the extension to opening hours. Sounds and voices reverberate across the street and

upwards at very audible and irritating levels - especially after 10pm towards the end of the week. There are constantly patrons outside on the pavement, smoking and drinking, which leads to loud talking and sometimes arguments. Loud thumping music is clearly audible - especially when the doors are open, which they often are during the evening. I don't think it necessary to further disturb, irritate and alienate the immediate neighbours and I therefore strongly object to the application.

Name:		Miss Yim-Mei Liew	
Address and/or Residents Association		Flat 6 10 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	13 September 2016		

I absolutely object to the Slug and Lettuce extending their opening hours. It is already extremely noisy at closing times, especially on Thursdays, Fridays and weekends. People spill out drunk and are often shouting on the street. The bar also plays loud music and often has its front doors open. I've been in a few times to complain about the noise. I have videos and photos to back this up. Lastly, there is vomit and urine left overnight on our street, usually against the wall and in the doorways of Vital Ingredient right next door to us.

Name:		Mr Nicholas McKay	
Address and/or Residents Association		Flat 9 10 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	12 September 2016		

I strongly object to the application for extended hours at The Slug and Lettuce, 17-19 Artillery Row. The existing clientele are already rowdy, abusive and particularly noisy. 10 days ago there was vomit over our entrance door and our entrance is used as a toilet. The Slug and Lettuce is the roughest of the bars in the street (security guards are very necessary) and causes problems to the now increasing residential blocks and their professional occupants. The smell of urine is just not acceptable in SW1P. Please value my objection as I am very concerned about this and our building is directly opposite.

Name:		Mrs Angela Milligan	
Address and/or Residents Association		Flat 11 10 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	14 September 2016		

This is a residential street and although I think it is appropriate for Westminster City workers to have a pint or more before they go home or celebrate something on a Friday nights there has to be limits.

I live across the road and I will certainly not go out at closing time when I see

despicable behaviour on the pavement as drunken customers pee and puke and display general rowdiness. At times the noise is unacceptable and I feel I should be entitled to a good night's sleep. An extension of opening hours is unacceptable.

At the centre of Westminster City, the Council should be ensuring that women can feel safe enough to go out of door and not be intimidated by intoxicated behaviour. Unfortunately in this country we have a culture in which young men and women often believe intoxication and selfish behaviour is essential for a good time with friends, irrespective of those around them. This is at odds with the changes for the good that have been taking place in the centre of Westminster City in recent years. Keep up the good work and reject this this application.

Please ensure licensing officers monitor this establishment unannounced at closing time at the weekends for the next few months as part of your assessment of this application before a decision is made.

Name:		Mr Robert Milligan	
Address and/or Residents Association		Flat 11 Artillery Row London	
Status:	Valid	In support or opposed:	Opposed
Received:	14 September 2016		

Apart from the properties on the corner of Victoria Street, Artillery Row is a residential street. With the conversion of offices to flats this has become more so since the Slug and Lettuce opened. Late night/early hours extended opening is inappropriate as at the moment customers spill out shouting, urinating in doorways, vomiting in doorways and slamming car doors.

All too often doors are propped or left open and the sound travels and wakes up children, light sleepers and those who rise early to go to work.

The Council is only too aware of the rowdy history of this pub with fights on the street at closing time on Friday nights until it was closed, refurbished and reopened with a new name. Let's not go back to the bad old days.

I strongly object to this proposal.

Name:		Mr Richard Brown	
Address and/or Residents Association		Licensing Advice Project Citizens Advice Westminster 21a Conduit Place, London W2 1HS	
Received:	14 November 2016		

Mr Brown has been representing the following local residents during discussions with the applicant:

- Nigel Harris
- Sabine Maguire
- Raymond Gubbay CBE
- Debbie & Nick Chism

- Kevin Hastings

On 14 November, Mr Brown responded to the applicant's email of 9 November 2016 and amendments therein with the following statement:

My clients have now had the chance to consider your client's proposals.

The feedback from my clients is that they feel that the amended proposed hours for Thursdays and Fridays will still result in public nuisance and are not considered to be conducive to promoting the licensing objectives. They are opposed to extensions beyond the hours currently permitted, for the reasons set out in the representations.

My clients note the withdrawal of the proposed extension of the terminal hour on Saturdays but would point out that in their experience the premises does not open beyond 9pm on a Saturday in any event.

They have noted the conditions proposed with the application, but do not agree that the conditions mitigate the likely effect of the extended terminal hour. For instance, your client has proposed a condition that there would be no new admissions after midnight. However, the current licence is subject to a condition that there will be no admission after 2300. It is felt that the effect of a further hour where customers can arrive at the premises, combined with customers departing later, will be an increase in nuisance at these late hours.

3. Policy & Guidance

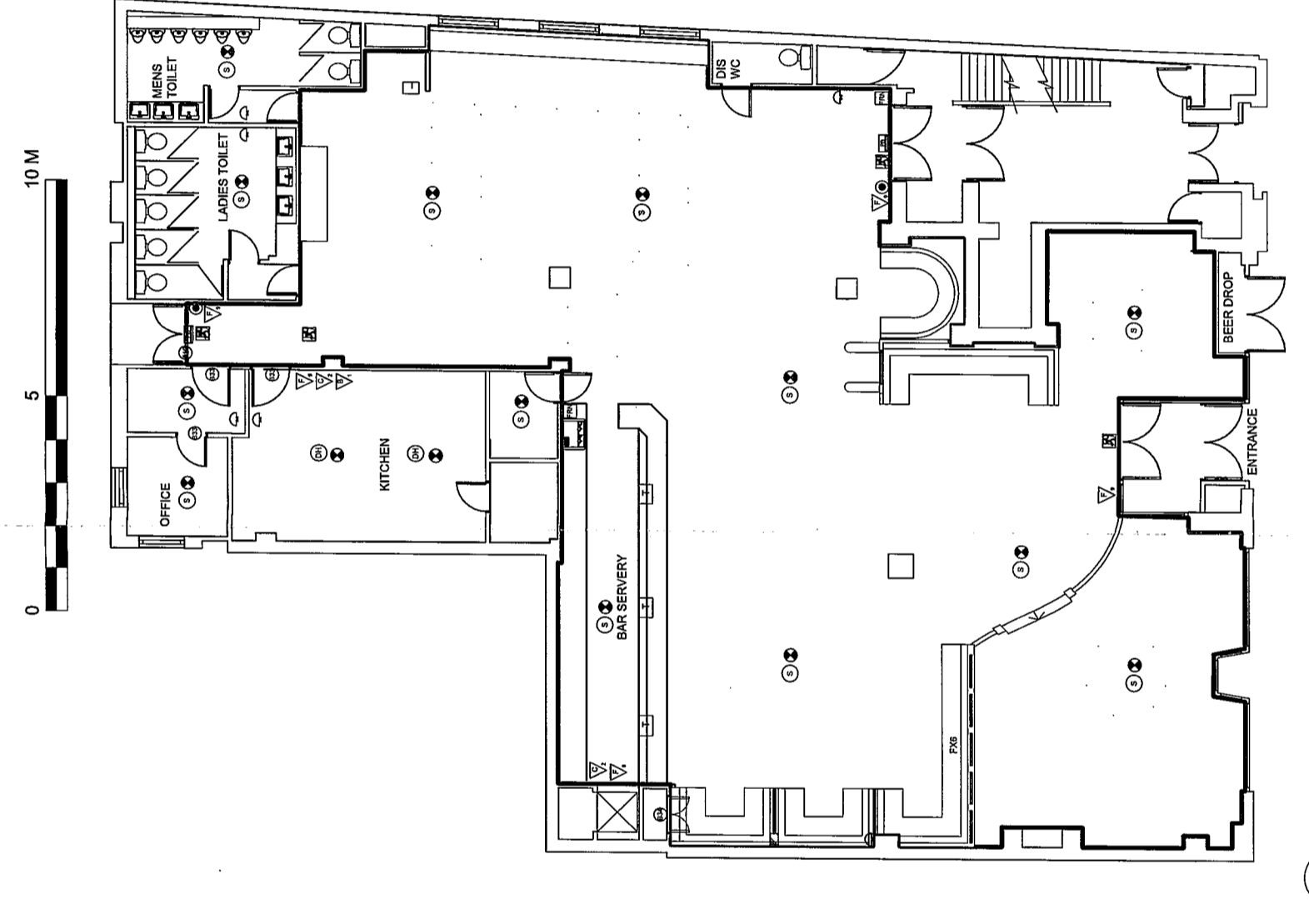
The following policies within the City Of Westminster Statement of Licensing Policy apply:	
Policy HRS1 applies	(i) Applications for hours within the core hours will generally be granted, subject to not being contrary to other policies in the Statement of Licensing Policy. (ii) Applications for hours outside the core hours will be considered on their merits, subject to other relevant policies and with particular regard to the criteria specified.
Policy PB1 applies	Applications will only be granted if it can be demonstrated that the proposal meets the relevant criteria in Policies CD1, PS1, PN1 and CH1.

4. Appendices

Appendix 1	Premises plans
Appendix 2a	Applicant's additional evidence
Appendix 2b	Supporting photographs from residential objectors
Appendix 3	Premises history
Appendix 4	Proposed conditions
Appendix 5	Residential map and list of premises in the vicinity

Report author:	Mr Nick Nelson Senior Licensing Officer
Contact:	Telephone: 020 7641 3431 Email: nnelson@westminster.gov.uk

<p>KEY TO FIRE REQUIREMENTS</p> <p>STRUCTURE</p> <ul style="list-style-type: none"> 1HR FIRE RESISTING WALL: K1003 1/2 HOUR FIRE RESISTING WALL: K1002 STUD PARTITION (NON-FR): K1020 1 HOUR FIRE RESISTING SELF-CLOSING DOOR WITH INTUMESCENT STRIPS AND SMOKE SEALS: F003 1/2 HOUR FIRE RESISTING SELF-CLOSING DOOR WITH INTUMESCENT STRIPS AND SMOKE SEALS: F002 1/2 HOUR FIRE RESISTING SELF-CLOSING DOOR WITH INTUMESCENT STRIPS: F001 VISION PANEL IN FIRE RESISTING SELF-CLOSING DOOR: F004 FR specification of existing structure retained. Only new or upgraded structural elements required where relating to new works <p>FIRE SAFETY SIGNAGE IN ACCORDANCE WITH B.S. 5499 pt1 1990</p> <ul style="list-style-type: none"> FIRE DOOR KEEP SHUT NOTICE: M B.3.3 FIRE DOOR KEEP LOCKED SIGN: M B.3.4 FIRE ROUTINE NOTICE: M B.3.1 FIRE ESCAPE KEEP CLEAR SIGN: M B.3.10 PUSH BAR DEVICE OR SIMILAR EMERGENCY OPENING DEVICE WITH NOTICE PUSH BAR TO OPEN B.A.4 <p>Existing fire safety signage retained. Only new or upgraded where required due to new works</p> <p>EMERGENCY LIGHTING INSTALLATION TO B.S. 5266 pt1 :1999 & BS EN 1838 : 1999</p> <p>SYSTEM TO BE COMPATIBLE WITH AND INTER-OPERABLE WITH DEVELOPMENT ALARM SYSTEM</p> <ul style="list-style-type: none"> AREA COVERED BY EMERGENCY LIGHT: 3 HOUR (MAINTAINED) AREA COVERED BY EMERGENCY LIGHT: 3 HOUR (NON-MAINTAINED) EMERGENCY LIGHT SPOTLIGHT: 3 HOUR (NON-MAINTAINED) ILLUMINATED BULKHEAD EXIT SIGN: M B.5.1 (MAINTAINED) EXIT NOTICE WITH DIRECTION ARROW: M B.5.2 (MAINTAINED) <p>Existing emergency lighting installation retained. Only altered to suit new works where required.</p> <p>FIRE ALARM INSTALLATION TO B.S.5839 pt1 Protection type L1</p> <ul style="list-style-type: none"> FIRE ALARM RELAY INTERFACE FIRE ALARM PANEL AREA COVERED BY FIRE ALARM WITH INTEGRAL SOUNDER AREA COVERED BY SMOKE DETECTOR TO BS 439 (OPTICAL) WITH INTEGRAL SOUNDER SMOKE DETECTOR OR TO CEILING VOID WITH INTEGRAL SOUNDER AREA COVERED BY WARNING DEVICE (SUBJECT TO AUDIBILITY TEST) MANUAL CALL POINT DOORS TO BE FITTED WITH AUTOMATIC DOOR DEFANT LINES TO FIRE ALARM INSTALLATION ZEON BEACON (LOCATION TO BE AGREED WITH FPO) INPUT OUTPUT UNIT <p>The system shall provide automatic shutdown of all ventilation, high voltage systems, public address and music systems</p> <p>Fire alarm system to be compatible with and interface to fire alarm system installed</p> <p>Existing fire alarm system retained. To be checked and altered where required to suit new works</p> <p>FIRE FIGHTING EQUIPMENT TO COMPLY WITH BS EN 54: 1993, 1996, BS 5306 - 3 : 2000 and BS 5306-5 : 2000</p> <ul style="list-style-type: none"> WET CHEMICAL (PK) WALL MOUNTED @ 1m FOAM SPRAY (BW) WALL MOUNTED @ 1m FOAM SPRAY (BW) WALL MOUNTED @ 1m CARBON DIOXIDE (PK) WALL MOUNTED @ 1m FIRE BLANKET 1.1 x 1.1m WALL MOUNTED @ 1.5m <p>Existing fire equipment retained. To be checked and re-positioned where required to suit new works</p> <p>UPHOLSTERY</p> <p>ALL UPHOLSTERY TO SATISFY CIGARETTE AND MATCH IGNITABILITY TEST AND IGNITION SOURCE 5 TESTS AS SPECIFIED IN BS 5852 : 1990 (1999)</p> <p>Ambit of licensable activities</p> <p>Anything shown on this plan which is not required by the regulations is for illustrative purposes only and does not form part of the licence</p>



1 PROPOSED PLAN
Scale: 1:100

Rev	Date	Notes
PROPOSED		
Project: SLUG & LETTUCE ARTILLERY ROW VICTORIA LONDON Client: STONEGATE PUB COMPANY Drawing: LICENCE PLAN		
The Soil Ltd., Limhouse Court, 3-11 Dod Street, London E14 7EQ. Tel: 020 7538 2100 Fax: 020 7538 4442 Initial.suriname@ubfarchitects.co.uk www.ubfarchitects.co.uk		
Scale:	Drawn:	Checked:
1:100@A1		May-15
Drg no:	Rev:	
2015-067-L01		

DO NOT SCALE FROM THIS DRAWING. ALL DIMENSIONS TO BE CHECKED ON SITE. REFER ANY DISCREPANCIES TO ARCHITECT. THIS DRAWING IS SUBJECT TO COPYRIGHT.

The Slug & Lettuce
17 – 19 Artillery Row, London SW1P 1RH

Variation of Premises Licence Application

Licensing Sub Committee Hearing: 24 November 2016

Evidence Bundle

Document	Date	Pages
Proposed Amendments to Application	N/A	1 – 4
Correspondence to Resident Objectors (represented by Mr Richard Brown)	9 November 2016	5 – 6
Correspondence to Resident Objectors (pro forma correspondence and enclosure)	10 November 2016	7 – 10
Licensing Manual Index	N/A	11 – 14
Pre Application Report from Environmental Health Officer	17 June 2016	15 – 22

The Slug & Lettuce
17 – 19 Artillery Row, London SW1P 1RH

Variation of Premises Licence Application

Licensing Sub Committee Hearing: 24 November 2016

Proposed Amendments to Application

Proposed Hours

The applicant is proposing to remove the request for extended hours on a Saturday and to reduce the hours sought in the application for Thursdays and Fridays, so that the application seeks:-

1. To extend sale of alcohol, late night refreshment and regulated entertainment to 00:30 hours on Thursdays and Fridays, with close at 01:00 hours.
2. To extend the start time for films to commence at 07:00 hours, seven days a week.
3. To remove, amend and add conditions on the premises licence, following consultation with the Environmental Health Officer and District Surveyor. The new proposed conditions are set out below.

Proposed Conditions

1. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recording shall be stored for a minimum period of 31 days with the date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officers throughout the entire 31 day period.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member

must be able to provide a police or authorised Council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

3. The capacity of the premises shall not exceed 410 persons (excluding staff).
4. Arrangements will be made to ensure that any capacity limit set for the premises can be properly monitored. Information regarding the capacity should be given to an authorised officer on request.
5. Whenever the premises are operating the sale of alcohol beyond midnight, the premises shall employ a minimum of two door supervisors. The start times of the door supervisors shall be subject of a risk assessment. At all other times, the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of Police advice. Where used, door supervisors shall remain at the premises for a minimum of 15 minutes after licensable activities have ceased to ensure the safe and quiet dispersal of patrons.
6. Substantial food will be available at the premises until 10pm.
7. After 21:30 hours, patrons to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
8. Where the premises are trading for the sale of alcohol beyond midnight, there shall be no new admissions to the premises beyond 11:30pm.
9. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police which will record the following;
 - a. All crimes reported to the venue
 - b. All ejections of patrons
 - c. Any complaints received concerning crime and disorder
 - d. Any incidents of disorder
 - e. Any faults from the CCTV system or searching equipment or scanning equipment
 - f. Any refusal in the sale of alcohol
 - g. Any visit by a relevant authority or emergency service
10. Where Pubwatch exists covering the area of which the premises is situated, then the DPS or other nominated employees shall participate in Pubwatch.
11. The premises shall maintain a written drugs policy, which shall be made available to the Police or an authorised officer of the Council upon request.
12. The premises shall maintain a written dispersal policy which shall be made available to the Police or an authorised officer of the Council upon request
13. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order. The certificates listed below shall be submitted to the Licensing Authority upon written request;
 - a. Any permanent or temporary emergency lighting battery or system
 - b. Any permanent or temporary electrical installation

c. Any permanent or temporary emergency warning system

14. The means of escape for the premises shall be maintained unobstructed, free of trip hazards, be immediately and clearly identified in accordance with the plans provided.
15. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
16. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
17. Fire resisting doors to ducts, service shafts and cupboards shall be kept locked shut.
18. The edges of the threads of steps and stairways shall be maintained so as to be conspicuous.
19. Only hangings, curtains, upholstery and temporary decorations complying with the relevant British (or where appropriate European) standards shall be used. Where necessary, these shall be periodically tested for flame resistant and retreated as necessary.
20. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
21. All refuse will be properly presented and placed on the street 30 minutes before any agreed collection time. Every endeavour will be made to prevent refuse being left on the street for more than 2.5 hours (insofar as it is in the Licensee's control).
22. No rubbish including bottles will be moved, removed or placed in outside areas between 23.00hrs and 08.00hrs.
23. The Licensee will do all in its power to co-operate with any arrangement made by the Council for collection of refuse on the highway between 08.00hrs and 23.00hrs.
24. The inner doors of the premises shall be kept closed after 21.00hrs except for the immediate access and egress of persons.
25. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
26. Notices will be prominently displayed at exits requesting the public to respect the needs of local residents and leave the premises quietly.
27. Flashing or particularly bright lights on or outside the premises will not be permitted to cause a nuisance to nearby properties (save insofar as they are necessary for the prevention of crime).
28. There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a sexual entertainment venue licence.
29. A proof of age scheme such as Challenge 21 will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.

30. A log (which may be electronic) shall be kept detailing all refused sales of alcohol. The log shall include the date and time of the refusal and the name of the member of staff who refused the sale. A copy of the log or electronic report shall be made available to an authorised police officer and licensing authority officer upon request.
31. All bar staff to receive appropriate training in relation to alcohol sales prior to commencing their duties. This will include the premise licence conditions, underage sales policy and other relevant licensing matters. Training documents (which may be in an electronic format) shall be made available to an authorised police officer and licensing authority officer upon request.

Elizabeth Griffith

From: Clare Eames
Sent: 09 November 2016 13:59
To: 'Richard Brown'
Subject: Slug & Lettuce, Artillery Row - Variation Application
Attachments: new conditions.pdf; Company Information Sheet Apr 2016.doc

DOCID: 2145679025
SENTON: 09/11/2016 13:58:41

Dear Richard

I write further to our recent correspondence and I note that you act on behalf of [REDACTED] and [REDACTED] [REDACTED] and [REDACTED]. I set out below my client's proposals in relation to the application and confirm that I will also be sending this email to the remaining residents who have made representations.

By way of background, the Slug & Lettuce Artillery Row is operated by Stonegate Pub Company. I attach a copy of Stonegate's Company Information sheet to give you an idea of the nature of the business and also the calibre of the individuals running the business. My client prides itself on robust operating policies and procedures and also is committed to working in partnership not only with the Licensing Authority and Responsible Authorities but also with the communities within which they trade.

A significant number of my client's premises are involved in community safety schemes and where Pubwatch exists, my client are involved in Pubwatch and also, as and where appropriate, are involved in Purple Flag, Best Bar None and other town and city centre programmes. My client's charity engagement is also high with over 50% of their fund raising supporting local charities. My client operates 89 Slug & Lettuces throughout the country, many of which have later hours than those currently permitted under the premises licence for the Slug & Lettuce, Artillery Row. My client is also experienced in operating premises within close proximity to local residents and will always meet and engage with their local residents where it is appropriate.

The Slug & Lettuce has a strong food offer.

The primary purpose of the application for variation is to seek a modest extension of the hours permitted for the sale of alcohol on Saturdays and a further extension on Thursdays and Fridays.

My client is always keen to take the opportunity when submitting applications for premises licence variations to consider if there are any other appropriate amendments to be made to the premises licence. This application sought to extend the start time for films to commence at 7am alongside breakfast opening. My client predominantly uses the screens within the premises to display the news in the morning, however, we were trying to future proof the licence should they wish to put on any background pre-recorded films. This is not an essential part of the application and can be withdrawn if it is of any particular concern.

Although not necessarily a regular feature on premises licences in Westminster my client does, as standard, as indeed do the vast majority of operators up and down the country, request a 30 minute dispersal time and therefore closing is sought for 30 minutes after the terminal hour for the sale of alcohol. As I am sure you will appreciate, if a customer could purchase an alcoholic drink 5 minutes before closing, it is possible that they will need more than 5 minutes to consume that. My client, as indeed features on many other licences up and down the country, chooses a 30 minute window however, it is not always used to the full extent as my client's trading pattern does not ordinarily require that amount of time to allow for customer dispersal.

Again, for the sake of completeness my client has sought to extend all licensable activities to the new requested terminal hour.

Prior to submitting the application my client did undertake pre-consultation with Alan Lynagh (WCC district Surveyor) and Ian Watson (EHO) and also had discussions with the Westminster Police who, as you are

aware, have not made representation to the application. The Environmental Health Officer Mr Watson has made a representation.

Notwithstanding the Environmental Health Officer's representations, conditions were discussed with him prior to submission and I attach a copy of the conditions that were put forward in the application.

The key conditions that I would draw your attention to are condition 5 in relation to crime and disorder, which states that if the premises are operating for the sale of alcohol beyond midnight, they will employ a minimum of 2 door supervisors. Further, if the terminal hour is extended beyond midnight, there will be no new admissions to the premises beyond that time. Given the existing conditions on the premises licence, my client feels that this updated robust and comprehensive operating schedule better promotes the licensing objectives and also deals with the management of the extended hours.

Having taken on board the concerns of the local residents, my client would prefer to resolve those concerns without the need for a formal hearing and therefore after careful consideration of the local area, and the issues that have been raised, my client is proposing to remove the request to extend the hours on a Saturday and on Thursday and Friday the hours requested will be reduced so that my client would seek a terminal hour for licensable activities of 00:30 with closing at 1am.

My client will ensure the ongoing pro active management of the dispersal of customers from the premises and my client would ensure, should any later hours be granted, that additional dispersal measures are implemented in the last hour so as to ensure the quiet and effective dispersal from the area. This would be primarily managed by door supervisors.

As discussed with the EHO prior to submission of the application, my client is seeking to update and improve the conditions attached to the premises licence. Many of the existing conditions have been on the premises licence since conversion when the premises was operated as The Litten Tree (by another company). Following discussions with the EHO, the application included a condition restricting consumption of alcohol outside the premises after the existing terminal hour. However, in light of the concerns raised, if the application is granted my client would be happy to amend this to read:-

After 21:30hrs patrons who have temporarily left the premises and then re-entered the premises e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

My client will ensure that customers wishing to smoke outside the premises will be directed to a designated area and will be supervised by a member or door staff.

I look forward to hearing from you once you have had an opportunity to consider the proposal detailed below.

Kind regards

Clare

Helen Cardy

From: Clare Eames
Sent: 09 November 2016 14:26
To: [REDACTED]
Cc: 'Richard Brown'
Subject: Slug & Lettuce, Ground Floor, 17-19 Artillery Row, London SW1P 1RH - Application for Variation of Premises Licence
Attachments: Company Information Sheet Apr 2016.doc; new conditions.pdf

DOCID: 2145680210
SENTON: 10/11/2016 10:16:19

Dear [REDACTED]

I act on behalf of Stonegate Pub Company Limited who own and operate the Slug & Lettuce in Artillery Row. On behalf of my client I submitted an application for variation of premises licence and as you are aware, the Licensing Authority have re-listed the adjourned hearing on Thursday 24 November 2016. The adjournment was requested by my client to permit further time for dialogue to take place with those persons who have made representation. You may be aware that a few of your neighbours have also made representation and also that Richard Brown from The Licensing Advice Project – Citizen's Advice Westminster is already acting for a few of the residents.

By way of background, the Slug & Lettuce Artillery Row is operated by Stonegate Pub Company. I attach a copy of Stonegate's Company Information sheet to give you an idea of the nature of the business and also the calibre of the individuals running the business. My client prides itself on robust operating policies and procedures and also is committed to working in partnership not only with the Licensing Authority and Responsible Authorities but also with the communities within which they trade.

A significant number of my client's premises are involved in community safety schemes and where Pubwatch exists, my client are involved in Pubwatch and also, as and where appropriate, are involved in Purple Flag, Best Bar None and other town and city centre programmes. My client's charity engagement is also high with over 50% of their fund raising supporting local charities. My client operates 89 number of Slug & Lettuce throughout the country, many of which have later hours than those currently permitted under the premises licence for the Slug & Lettuce. My client are also experienced in operating premises within close proximity to local residents and will always meet and engage with their local residents where it is appropriate.

The Slug & Lettuce has a strong food offer.

The primary purpose of the application for variation was to seek a modest extension of the hours permitted for the sale of alcohol on Saturdays and a further extension on Thursdays and Fridays.

My client is always keen to take the opportunity when submitting applications for premises licence variations to consider if there are any other appropriate amendments to be made to the application. This application had sought to extend the start time for films to commence at 7am along side breakfast opening. My client predominantly uses the screens within the premises to display the news in the morning, however, we were trying to future proof the licence should they wish to put on any background pre-recorded films. This is not an essential part of the application and can be withdrawn if it is of any particular concern.

Although not necessarily a regular feature on premises licences in Westminster my client does, as standard as indeed do the vast majority of operators up and down the country, request a 30 minute dispersal time and therefore closing is sought for 30 minutes after the last sale of alcohol. As I am sure you will appreciate, if a customer could purchase an alcoholic drink 5 minutes before closing, it is possible that they will need more than 5 minutes to consume that. My client, as indeed features on many other licences up and down the country, chooses a 30 minute window however, it is not always used to the full extent as my client's trading pattern does not ordinarily require that.

Again, for the sake of completeness my client has sought to extend all licensable activities to the new requested terminal hour.

The party submitting the application did undertake pre-consultation with Alan Lynagh and Ian Watson and also had discussions with the Westminster Police who, as you are aware, have not made representation to the application. The Environmental Health Officer has.

Notwithstanding the Environmental Health Officer's representations, conditions were agreed in principle in relation to the application, a copy of which I attach for ease of reference.

The key conditions that I would draw your attention to are condition 5 in relation to crime and disorder, which states that if the premises are operating for the sale of alcohol beyond midnight, they will employ a minimum of 2 door supervisors. Further, if the terminal hour is extended beyond midnight, there will be no new admissions to the premises beyond that time. Given the existing conditions on the premises licence, my client feels that this updated robust and comprehensive operating schedule better promotes the licensing objectives and also deals with the management of the extended hours.

Having taken on board the concerns of the local residents, my client would prefer to resolve those concerns without the need for a formal hearing and therefore after careful consideration of the local area, the issues that have been raised, my client is proposing to remove the request to extend the hours on a Saturday and on Thursday and Friday the hours requested will be reduced so that my client would seek a terminal hour for licensable activities of 00:30 with closing at 1am.

My client will ensure the ongoing management of the dispersal of customers and premises and my client would ensure, should any later hours be granted, that additional dispersal measures are implemented in the last hour so as to ensure the quiet and effective dispersal from the area. This would be managed by door supervisors.

As discussed with the EHO prior to submission of the application, my client is seeking to update and improve the conditions attached to the premises licence. Many of the existing conditions have been on the premises licence since conversion when the premises was operated as The Litten Tree (by another company). Following discussions with the EHO, the application included a condition restricting consumption of alcohol outside the premises after the existing terminal hour. However, in light of the concerns raised, if the application is granted my client would be happy to amend this to read:-

After 21:30hrs patrons who have temporarily left the premises and then re-entered the premises e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

My client will ensure that customers wishing to smoke outside the premises will be directed to a designated area and will be supervised by a member or door staff.

I hope that the information provided above and attached goes some way to allay your concerns.

In terms of the next steps. If you are satisfied that the amendments in the application then it would be helpful if you could advise the Case Officer at Westminster City Council who I am copying in on this correspondence, Nicholas Nelson. However, if you would like further advice you may also wish to speak to Richard Brown from the Licensing Advice Project and his direct dial is [REDACTED] and I have also copied in Richard to this email.

Kind regards

Clare

The logo for Stonegate Pub Company is displayed within a dark grey rectangular box. The word "stonegate" is written in a large, lowercase, sans-serif font. Below it, the words "PUB COMPANY" are written in a smaller, uppercase, sans-serif font.

stonegate

PUB COMPANY

The Company

Stonegate Pub Company is the largest privately held managed pub operator in the UK operating over 650 pubs across the country. The business comprises 6 operating Divisions, consisting of branded and unbranded pubs and bars which include community and local pubs, catering for customers within the local neighbourhood; high street venues including the Slug & Lettuce and Yates's brands that attract businessmen and women, tourists, families, and students; our Venues Division of late night style bars and nightclubs.

Since the formation of the company in 2010 the company has made significant investment within the estate, both within the fabric of the buildings and the services offered. Its pubs and bars continue to benefit from a multi-million pound investment programme that continually strives to improve amenities and community facilities. Free Wi-Fi is now standard across the estate.

People

The company employs over 12,500 people and make significant investment in the training and development of their staff. A leading edge, award winning training programme ensures all front-line staff are equipped with the necessary skills to operate safely and legally within the business. Within the last 6 months alone, over 94,000 training modules have been undertaken by pub staff.

Community and Social Responsibility

All pub managers are encouraged to join their local Pubwatch, town centre management or business improvement forums, where they operate. Entry into Best Bar None programmes has resulted in hundreds of Stonegate pubs across the country being recognised for their contribution in helping create safer environments for staff and customers alike.

Engagement with the local community takes place in many forms, from supporting community groups, providing facilities for clubs and teams, raising funds for local and national charities to providing meals for local OAP's. The support given to local suppliers from bakers to taxi drivers is widespread.

The Senior Management

Stonegate Pub Company is operated by a team of highly experienced directors that have a wealth of industry experience.

Ian Payne is Chairman of Stonegate Pub Company. Ian, an accomplished expert in the licensed leisure sector, has held Board positions with Bass Taverns, Stakis plc and Ladbroke gaming. He was CEO of the Laurel Pub Company from its inception in May 2001 through to December 2004 and later Chairman of the Bay Restaurant & Town and City Pub Groups prior to the formation of Stonegate in November 2010.



Ian started his career in the trade behind the bar of a local pub more than 35 years ago.

Simon Longbottom serves the Chief Executive Officer. Simon held the post of Managing director of Pub Partners at Greene King plc since 2010. Prior to that, he served as Managing Director of Gala Coral's gaming division. He has over 11 years' experience at a senior level in the sector having held prominent positions at Mill House Inns and Mitchells & Butlers.

Graham Jones is Chief Operating Officer of Stonegate Pub Company, with direct and specific responsibility for licensing matters. A high performing and long standing professional, Graham has held senior operations positions in Whitbread PLC, Laurel Pub Company, Greene King, Barracuda Group and more recently Punch Taverns.

Suzanne Baker is the Commercial Director of Stonegate Pub Company, responsible for all commercial contracts including purchasing and property. Suzanne has spent her career within the licensed leisure sector having previously held Board positions in Bay Restaurant Group, Laurel Pub Company and JD Wetherspoon. She commenced her career joining Grandmet Retail in operations progressing within the marketing and purchasing roles across national brands, including Chef & Brewer.

Tim Painter is the HR Director of Stonegate Pub Company. Tim, who joined from Musgrave Retail Partners, has extensive experience in HR strategy, leadership and development, and change management across the retail sector.

LICENSING MANUAL

England and Wales

Premises Name:

Address:

DPS Name:

Tel no:

Area Manager Name:

Tel no:

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1. Guidance on How to Use and Complete This Manual
2. Licensing Manual Training Sign Off Sheet for Management Team
3. Record of Licences Held
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6. Details of Temporary Event Notices at Premises for Current Calendar Year
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 - i. Door Staff Policy
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 - k. Children Policy
 - l. Entry Queues Policy
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 - p. Disorder Strategy Policy and Conflict Management
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 - s. Vulnerability Awareness and Duty of Care Policy
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11. Risk Assessments and Action Plans
 - a. High Profile Event Risk Assessment

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- 12.Minutes of Pubwatch Meetings
- 13.Minutes of Residents' Meetings
- 14.Minutes of Other Meetings
- 15.Any Other Business

COMPANY POLICIES AND REFERENCE TO THE LICENSING OBJECTIVES

Under the Licensing Act 2003 the fundamental principles that underpin the licensing system are the licensing objectives. Not only the Licensing Authority but all organisations and persons involved in the licensing process must operate in a way which promotes these licensing objectives. The company has a number of policies that relate to the licensing objectives and you will see from below there is overlap.

Prevention of crime and disorder

- Underage Sales/ Challenge 21 Policy
- Dispersal Policy
- Search Policy
- Drugs Policy
- Drug Awareness Action Plan
- Mobile Phone and Theft Policy
- Door staff Policy
- Drinks spiking Policy
- Entry queues Policy
- Floorwalker Policy
- Intoxicated Customer Policy
- Crime Reporting and Crime Scene Preservation Policy
- High Profile Risk Event Assessment
- Conflict Management and Disorder Strategy Policy
- Glassware and Glass Collection Policy
- Vulnerable Persons and Duty of Care Policy

Protection of Children from Harm

- Policy on children
- Underage sales and refusals Policy
- Floorwalker Policy
- Intoxicated Customer Policy
- High Profile Risk Event Assessment
- Vulnerable Persons and Duty of Care Policy

Public Safety

- Policy on entry queues
- Door staff Policy
- Floorwalker Policy
- Intoxicated Customer Policy
- High Profile Risk Event Assessment
- Conflict Management and Disorder Strategy Policy
- Glassware and Glass Collection Policy
- Vulnerable Persons and Duty of Care Policy

Prevention of Public Nuisance

- Policy on entry queues
- Door staff Policy
- Outside areas Policy
- Social responsibility charter
- Dispersal Policy
- Floorwalker Policy
- Intoxicated Customer Policy
- High Profile Risk Event Assessment
- Conflict Management and Disorder Strategy Policy
- Noise Management Policy



City of Westminster

Office Name: Ian Watson
 Designation: Senior Practitioner
 Environmental Health (Licensing)
 Date: 17/6/16
 Contact number: 20 7941 3133
 Email: i.watson@westminster.gov.uk
 Signed: Ian Watson
 Uniform Ref Number: 16/04386/PREAPM

Trading name of business and Address:
 Slug and Lettuce PH, 17-19 Artillery Row, SW1P 1RH
 Reference Number if Applicable: 16/04386/PREAPM

Premises Licence: Yes 15/05243/LIPVM	Applicant/Solicitor:Helen Cardy Poppleston Allen Solicitors	Cumulative Impact Area: No
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Type of Business: Public House
 Licensed Areas: Ground Floor only
 Licensed Activities: Supply of Alcohol, Late Night Refreshment, Regulated Entertainment and Private Entertainment.
 Current Alcohol Hours: Monday to Saturday 09.00 to 23.45 hours, Sunday 09.00 to 22.30. New Year's Eve end of permitted hours to start of permitted hours on New Year's Day.

Pre application advice purpose: To comment on extending the terminal hour for licensable activities to 1am on Thursday, Friday and Saturday. Advise on policy implications in advance of the appropriate application and any adjustment to conditions.

Issues discussed and actions taken:
 Visit carried out by Ian Watson (Environmental Health – EH) and Alan Lynagh (District Surveyor). The findings are detailed below.

District Surveyor Comments
 There are no public safety implications as the current premises licence states a capacity of 410 persons (excluding staff). There is no proposal to increase this capacity or modify/remove any emergency exits.

Licensing Policy:
 The premises are not located within any recognised Cumulative Impact area and therefore there is no policy presumption to refuse an application. Any application therefore will need to ensure that the four licensing objectives are sufficiently addressed to minimise the impact longer trading hours may have.

Policy PB1 states that applications will only be granted if it can be demonstrated that the proposal meets the relevant criteria in policies CD1, PS1, PN1 and CH1. This policy applies to premises being used exclusively or primarily for the supply of alcohol for consumption 'On' the premises.

The premises already benefits from hours longer than the core hours on certain days and any longer hours would need robust conditions to minimise the impact.

It is expected that any licensed premises is well managed and operates in a safe and compliant way as to minimise the impact on the local community.

The licensing authority expect premises to operate,

- Strictly to their conditions.
- Well managed.
- The operator is of good character or reputation.
- Manage the capacity of the premises.

It would not assist applications to state

- There are no residential properties in the vicinity.
- The premises have applied for Temporary Event Notices for longer hours without incident.

The premises would also need to consider the employment of SIA door staff to ensure the capacity is not exceeded, intoxicated people are refused entry or that queues do not form etc...

As the premises are alcohol led they would also need to consider conditions preventing the premises attracting custom from nearby premises purely for those longer hours.

Premises History

The premises previously traded as The Litten Tree and were a well-known soldier's pub attracting squaddies from nearby barracks. As such there was a significant association with disorder and nuisance that disturbed local residents.

Following the transfer of the licence nuisance history has reduced with the following complaints being received.

Friday 1st August 2014 @ 22.46. Complaint of loud music coming from pub. Slug and Lettuce - leave doors open therefore music is blasting out onto street and traveling. Have spoken with owner and still nothing getting done. Premises visited by noise officer @ 23.05 spoke to the manager, Radek Ciula, 020 77991 620 who said that there was nothing unusual about their activity today. The premises were closed though there were some patrons inside.

Wednesday 6th August 2014 @ 17.08. Kay Cummings attended premises and spoke to DPS, Radoslaw Ciula about the noise complaint. He was aware of the local resident as he has spoken to him in the past but thought he had resolved the issue by closing one set of doors. Advised him to close both sets of entrance doors so that it acts as an acoustic lobby. Also advised him to go outside and listen himself to see if music can be heard and if so to turn it down. Informed him venue will be monitored for noise breakout and compliance with general licence conditions. Unable to update complainant as no phone number shown.

Tuesday 12th August 2014 @ 16:15. Kay Cummings attended premises to check to see if entry doors open and music escaping. Doors wide open but no music playing.

Saturday 16th August 2014 @ 21:05. Kay Cummings and Gavin Venamore attended premises to monitor for noise escape but venue closed. Actions currently complete as no new complaints.

Friday 26th September 2014 @ 20:33. Kay Cummings and Dario Saracini attended premises and spoke to Mr Aralk Ciula. The premises operate as a public house and restaurant on the ground floor of the venue. The premises were subject to a noise complaint some time ago regarding escape of music from the venue but recently there have been no concerns raised. When passing the venue tonight however there were 58 people outside the premises blocking the public footpath with a number of the customers standing in the road causing members of the public to walk in the road to pass the venue. The main entrance doors were closed so music was not escaping. There was no external supervision of customers although there were members of staff picking up glasses. There was a lot of broken glass outside the venue particularly in the kerb and roadway.

Outcome: Remedial letter to be sent to venue and further monitoring to be undertaken

Friday 3rd October 2014. Kay Cummings - remedial letter sent to licence holder awaiting a response
Kay Cummings - email received from Graeme Cushion, Partner, Poppleston Allen, acknowledging receipt of outside drinking letter and stating will refer to clients then respond further.

Monday 13th October 2014. Response from Mr Cushion on behalf of venue with undertakings to address issue. Monitoring to be undertaken to ensure improvement.

Friday 17th October 2014 @.20:00. Kay Cummings and Dario Saracini - The holders of the Premises Licence were sent a remedial letter re previous visit outlined above and have supplied a number of undertakings to ensure that the licensing objectives are being promoted. Visit undertaken to ensure that these undertakings being implemented. At time of visit only 10 people outside. Footpath not blocked and only debris was from cigarettes. Duty Manager, Mr.Aralk Ciula, seen outside and he stated that they would be cleaning up the outside area at closing.

Outcome: General monitoring only

There are no recent complaints or monitoring against the venue.

Public Safety

There are no public safety implications associated with this advice.

Licensing Position:

It is proposed that a variation application be submitted to address the increase in licensable hours but it would be pertinent to remove, amend and propose new conditions that would be required to address this increase and make the premises licence more workable.

To address the licensing objective of Public Safety, Prevention of Public Nuisance and Crime and Disorder with regard to the Licensing Policy the following changes are proposed.

The following conditions can be removed.

11. Children are not to be permitted in the immediate vicinity of the bar and are to vacate the premises by 21:30
17. The doors of the premises shall not remain open after 23.00 hours such that there will be no admission to the premises after 23.00 hours.
22. The licensee will do all in its power to co-operate with any arrangement made by Council for collection of refuse on the highway between 0800 hours and 2300 hours.
28. No changes shall be made to the approved layout of the premises without the consent of the Council.
31. Fire resisting doors to ducts, service shafts and cupboards shall be kept locked shut.
35. Staff with specific responsibilities in the event of fire or other emergency, together with deputies, shall receive training and written instruction appropriate to their role.
36. The flue of any boiler or heating appliance shall be professionally cleaned at intervals not less than the minimum recommended by the appliance manufacturer.
37. Ventilation ducting and shafts generally shall be maintained in a clean condition.
38. Ventilation air filters shall be cleaned or changed for new filters periodically as may be necessary to maintain a satisfactory flow of air supply.
39. All interior surfaces of extract ventilation ducting serving kitchens and serveries shall be regularly cleaned eg weekly.
40. Grease filters in extract ventilation hoods in kitchens and serveries shall be regularly cleaned e.g weekly.
43. All persons under 18 will not be allowed to remain on the premises after 1900 hours or when Happy Hours or similar promotions are in operation.
44. All children are to be restricted to the raised seated areas of the premises.
45. No notices or posters shall be displayed at the premises that advertise adult entertainment when persons under 18 are in the premises.
52. The operators will not organise, nor permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 19:00 hours and will be restricted to the raised area at the rear of the premises.

The following conditions can be replaced with model conditions.

13. The premises will maintain a comprehensive CCTV system that ensures all areas of the licensed premises are monitored including all entry and exit points, and the street environment and which enable frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the video recordings shall be kept available for a minimum of 31 days with time and date stamping. (ii) Tape Recordings shall be made available to an authorised officer or police officer together with facilities for viewing. (iii) The recordings of the preceding two days shall be made available immediately on request. Recordings outside this period shall be made available on 24 hours' notice. (Subject to the Data Protection Act)

Replace with

- The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
 - A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premise is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
16. The areas hatched black on the deposited plan shall be permanently laid out with tables and chairs and the said areas shall not be altered except with prior consent of the Licensing Authority

Replace with

16. The areas hatched black on the deposited plan shall be permanently laid out with tables and chairs.
18. Door supervisors will be instructed to stay at the premises for an additional 15 minutes after closing to ensure that any potential lewd or unruly behaviour is deterred.

Replace with

18. Door supervisors shall stay at the premises for a minimum of 15 minutes after licensable activities to ensure the safe and quiet dispersal of patrons.

24. The operators will not organise, not permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 1900 hours and will be restricted to the raised area at the rear of the premises.

Replace with

- 24 There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a Sexual Entertainment Venue licence.
25. The approved arrangements at the premises, including means of escape provisions, fire warning and fire fighting equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.

Replace with

- 25 The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
26. The certificates listed below shall be submitted to the Council annually.
- (a) Any emergency lighting battery or system
 - (b) Any electrical installation
 - (c) Any fire alarm system

Replace with

- 26 The certificates listed below shall be submitted to the Licensing Authority upon written request.
- a. Any permanent or temporary emergency lighting battery or system
 - b. Any permanent or temporary electrical installation
 - c. Any permanent or temporary emergency warning system
29. All exit doors shall be available at all material times without the use of a key, code, card or similar means.

Replace with

29. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.

30. All fire doors shall be maintained effectively self-closing and not held open other than by an approved device.

Replace with

- 30 All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.

34. Curtains and hangings shall be arranged so as not to obstruct fire safety signs, fire extinguishers or other fire fighting equipment.

Replace with

34. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.

42. All entrance and exit doors shall remain closed after 9pm except for the immediate access and egress of patrons.

Replace with

42. The inner doors of the premises shall be kept closed after 21.00 hours except for the immediate access and egress of patrons.

46. Noise and vibration will not be allowed to emanate from the premises so as to cause a nuisance to nearby properties.

Replace with

46. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

The following new conditions can be added.

- A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- Whenever the premises are operating licensable activities beyond 23.45 hours the premise shall employ a minimum of 2 door supervisors.
- After 23.45 hours patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

- An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system or searching equipment or scanning equipment
 - (f) any refusal of the sale of alcohol
 - (g) any visit by a relevant authority or emergency service.

Consideration should also be given to the use of the rear emergency door by staff when smoking or taking rest periods. Whilst there are no recorded complaints against this use it may be pertinent to possibly address it as a condition or part of the management arrangements.

To prevent the premises from becoming a late night destination venue attracting customers from nearby venues purely for the later hours it may be worth considering a No New Admissions condition to apply from midnight on the days the premises wish to trade later hours.

Conclusions

Whilst each licensing application is determined on its merits, by modifying and adding conditions to the premises licence will go some way to alleviate concerns from responsible authorities and residents. There are no current enforcement activities or complaints against the premises.

As part of the application process it is advised that the other responsible authorities will also need to assess the proposals and may wish to make additional comments.

Please note that any advice given will not guarantee that your application will be granted by the Licensing Service and the Environmental Health Consultation Team may still choose to make a representation to the application submitted.

Chism photo 1

The Shug and Cettuce



The Slug and Cettuce



Chism photo 3



Gubbay photo



Harris photo



Hastings photo 1



Hastings photo 2



Hastings photo 3



Licence & Appeal History

Application	Details of Application	Date Determined	Decision
05/02330/LIPCV Conversion and variation application	Application to convert the Justices' licence to LA03	26.05.2005	Granted by Licensing Sub-Committee
05/12710/LIPT Transfer application	Application to transfer the premises licence from SFI Group Plc to The Laurel Pub Company	30.08.2005	Granted under delegated authority
05/12260/LIPDPS Vary DPS	Application to vary the designated premises supervisor	09.12.2005	Granted under delegated authority
07/04870/LIPDPS Vary DPS	Application to vary the designated premises supervisor	20.06.2007	Granted under delegated authority
07/05042/LIPV Variation application	To carry out internal alterations and remove the conditions	31.07.2007	Granted under delegated authority
08/02811/LIPT Transfer application	Application to transfer the premises licence from The Laurel Pub Company to The High Street Pub Company Limited	02.05.2008	Granted under delegated authority
08/03050/LIPT Transfer application	Application to transfer the premises licence from The High Street Pub Company Limited to Slug & Lettuce Company Limited	22.07.2008	Granted under delegated authority
09/04302/LIPDPS Vary DPS	Application to vary the designated premises supervisor	14.07.2009	Granted under delegated authority
11/01140/LIPDPS Vary DPS	Application to vary the designated premises supervisor	11.04.2011	Granted under delegated authority
11/08321/LIPT Transfer application	Application to transfer the premises licence from Slug & Lettuce Company Limited to Stonegate Pub Company Limited	13.10.2011	Granted under delegated authority

12/07977/LIPDPS Vary DPS	Application to vary the designated premises supervisor	30.10.2012	Granted under delegated authority
12/08246/LIPDPS Vary DPS	Application to vary the designated premises supervisor	26.10.2012	Granted under delegated authority
13/03184/LIPVM Minor variation	To extend the opening hours of the premises (including any standard and non-standard timings) to 07:00 on Monday to Sunday, in order to serve breakfast	29.05.2013	Granted under delegated authority
14/02185/LIPDPS Vary DPS	Application to vary the designated premises supervisor	15.04.2014	Granted under delegated authority
15/05243/LIPVM Minor variation	<p>The alterations comprise:</p> <ul style="list-style-type: none"> - Cutting back of raised area and new fixed seating on the left hand side of the entrance. - New fixed seating to the right hand side of the entrance. - Removal of a screen to the right hand side of the entrance. - Removal of a screen and fixed seating to the rear of the premises and new cocktail station fixed to the wall. - Removal of a set of doors leading into the rear entrance. 	14.07.2015	Granted under delegated authority

There is no appeal history

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers appropriate for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as appropriate for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Conditions: On Current Licence -

Mandatory:

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.
10. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

Annex 2 – Conditions consistent with the operating Schedule

Please note the application proposes to remove the condition in Annex 2

11. Children are not to be permitted in the immediate vicinity of the bar and are to vacate the premises by 21:30

Annex 3 – Conditions attached after a hearing by the licensing authority

Please note the application proposes to remove all conditions in Annex 3

12. The hours for licensable activities may be extended on New Year's Eve until the end of permitted hours on New Year's Day.
13. The premises will maintain a comprehensive CCTV system that ensures all areas of the licensed premises are monitored including all entry and exit points, and the street environment and which enable frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the video recordings shall be kept available for a minimum of 31 days with time and date stamping. (ii) Tape Recordings shall be made available to an authorised officer or police officer together with facilities for viewing. (iii) The recordings of the preceding two days shall be made available immediately on request. Recordings outside this period shall be made available on 24 hours notice. (Subject to the Data Protection Act)
14. The capacity of the premises shall not exceed 410 persons (excluding staff).

15. Arrangements will be made to ensure that any capacity limit set for the premises can be properly monitored. Information regarding the capacity should be given to an authorised officer on request.
16. The areas hatched black on the deposited plan shall be permanently laid out with tables and chairs and the said areas shall not be altered except with prior consent of the Licensing Authority
17. The doors of the premises shall not remain open after 23.00 hours such that there will be no admission to the premises after 23.00 hours.
18. Door supervisors will be instructed to stay at the premises for an additional 15 minutes after closing to ensure that any potential lewd or unruly behaviour is deterred.
19. The sound limiting devices at the premises shall be set and maintained at a level to be decided upon by the Environmental Health Officer, including one limiting the noise output during the provision of live entertainment.
20. No unauthorised advertisement of any kind (including poster, flyer, sticker, picture, letter, sign or other mark) is inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree or any other property, or is distributed on the street to the public that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services.
21. All refuse will be paid, properly presented and placed on the street 30 minutes before any agreed collection time. Every endeavour will be made to prevent refuse being left on the street for more than 2.5 hours (insofar as it is in the licensee's control)
22. The licensee will do all in its power to co-operate with any arrangement made by Council for collection of refuse on the highway between 0800 hours and 2300 hours.
23. No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased.

NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2 (1A) and 5 of the Hypnotism Act 1952.

24. The operators will not organise, not permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 1900 hours and will be restricted to the raised area at the rear of the premises.
25. The approved arrangements at the premises, including means of escape provisions, fire warning and fire fighting equipment, the electrical installation and

mechanical equipment, shall at all material times be maintained in good condition and full working order.

26. The certificates listed below shall be submitted to the Council annually.
 - (a) Any emergency lighting battery or system
 - (b) Any electrical installation
 - (c) Any fire alarm system
27. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately and clearly identified in accordance with the plans provided.
28. No changes shall be made to the approved layout of the premises without the consent of the Council.
29. All exit doors shall be available at all material times without the use of a key, code, card or similar means.
30. All fire doors shall be maintained effectively self closing and not held open other than by an approved device.
31. Fire resisting doors to ducts, service shafts and cupboards shall be kept locked shut.
32. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
33. Only hangings, curtains, upholstery and temporary decorations, complying with the relevant British (or where appropriate European) Standard shall be used. Where necessary these shall be periodically tested for flame resistance and re-treated as necessary.
34. Curtains and hangings shall be arranged so as not to obstruct fire safety signs, fire extinguishers or other fire fighting equipment.
35. Staff with specific responsibilities in the event of fire or other emergency, together with deputies, shall receive training and written instruction appropriate to their role.
36. The flue of any boiler or heating appliance shall be professionally cleaned at intervals not less than the minimum recommended by the appliance manufacturer.
37. Ventilation ducting and shafts generally shall be maintained in a clean condition.
38. Ventilation air filters shall be cleaned or changed for new filters periodically as may be necessary to maintain a satisfactory flow of air supply.
39. All interior surfaces of extract ventilation ducting serving kitchens and serveries shall be regularly cleaned e.g. weekly.

40. Grease filters in extract ventilation hoods in kitchens and serveries shall be regularly cleaned e.g. weekly.
41. Any special effects or mechanical installations shall be arranged and stored so as to minimise any risk to the safety of those using the premises. The following special effects will only be used on 7 days prior notice being given to the Council where consent has not previously been given.
 - dry ice and cryogenic fog
 - smoke machines and fog generators
 - pyrotechnics including fire works
 - firearms
 - lasers
 - explosives and highly flammable
 - substances
 - real flame
 - Strobe lighting
42. All entrance and exit doors shall remain closed after 9pm except for the immediate access and egress of patrons.
43. All persons under 18 will not be allowed to remain on the premises after 1900 hours or when Happy Hours or similar promotions are in operation.
44. All children are to be restricted to the raised seated areas of the premises.
45. No notices or posters shall be displayed at the premises that advertise adult entertainment when persons under 18 are in the premises.
46. Noise and vibration will not be allowed to emanate from the premises so as to cause a nuisance to nearby properties.
47. Notices will be prominently displayed at exits requesting the public to respect the needs of the local residents and to leave the premises and the area quietly.
48. No rubbish including bottles will be moved, removed or placed in outside areas between 2300 hours and 0800 hours.
49. Flashing or particularly bright lights on or outside the premises will not be permitted to cause a nuisance to nearby properties (save insofar as they are necessary for the prevention of crime)
50. Substantial food will be available at all times during the hours of operation.
51. All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be permitted after 11pm.
52. The operators will not organise, nor permit the organisation of, any adult entertainment without first obtaining the consent of the Police and the Council. At least 10 days' notice of the proposal, with brief details, will be given to the Police. Any such entertainment that is permitted will not take place before 19:00 hours and will be restricted to the raised area at the rear of the premises.

Conditions proposed by the applicant to replace Annex 2 & 3 above:

53. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with the date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officers throughout the entire 31 day period.
54. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a police or authorised Council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
55. The capacity of the premises shall not exceed 410 persons (excluding staff).
56. Arrangements will be made to ensure that any capacity limit set for the premises can be properly monitored. Information regarding the capacity should be given to an authorised officer on request.
57. Whenever the premises are operating the sale of alcohol beyond midnight, the premises shall employ a minimum of two door supervisors. The start times of the door supervisors shall be subject of a risk assessment. At all other times, the need for door supervisors will be assessed by way of risk assessment and cognisance will be taken of Police advice. Where used, door supervisors shall remain at the premises for a minimum of 15 minutes after licensable activities have ceased to ensure the safe and quiet dispersal of patrons.
58. Substantial food will be available at the premises until 10pm.
59. After 21.30hrs, patrons wishing to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
60. Where the premises are trading for the sale of alcohol beyond midnight, there shall be no new admissions to the premises beyond 23:30hrs.
61. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police which will record the following;
 - a. All crimes reported to the venue
 - b. All ejections of patrons
 - c. Any complaints received concerning crime and disorder
 - d. Any incidents of disorder
 - e. Any faults from the CCTV system or searching equipment or scanning equipment
 - f. Any refusal in the sale of alcohol
 - g. Any visit by a relevant authority or emergency service

62. Where Pubwatch exists covering the area of which the premises is situated, then the DPS or other nominated employees shall participate in Pubwatch.
63. The premises shall maintain a written drugs policy, which shall be made available to the Police or an authorised officer of the Council upon request.
64. The premises shall maintain a written dispersal policy which shall be made available to the Police or an authorised officer of the Council upon request
65. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
66. The certificates listed below shall be submitted to the Licensing Authority upon written request;
 - (a) Any permanent or temporary emergency lighting battery or system
 - (b) Any permanent or temporary electrical installation
 - (c) Any permanent or temporary emergency warning system
67. The means of escape for the premises shall be maintained unobstructed, free of trip hazards, be immediately and clearly identified in accordance with the plans provided.
68. All emergency exit doors shall be available at all material times without the use of a key, code, card or similar means.
69. All emergency doors shall be maintained effectively self-closing and not held open other than by an approved device.
70. Fire resisting doors to ducts, service shafts and cupboards shall be kept locked shut.
71. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
72. Only hangings, curtains, upholstery and temporary decorations complying with the relevant British (or where appropriate European) standards shall be used. Where necessary, these shall be periodically tested for flame resistant and retreated as necessary.
73. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
74. All refuse will be properly presented and placed on the street 30 minutes before any agreed collection time. Every endeavour will be made to prevent refuse being left on the street for more than 2.5 hours (insofar as it is in the Licensee's control).
75. No rubbish including bottles will be moved, removed or placed in outside areas between 23.00hrs and 08.00hrs.

76. The Licensee will do all in its power to co-operate with any arrangement made by the Council for collection of refuse on the highway between 08.00hrs and 23.00hrs.
77. The inner doors of the premises shall be kept closed after 21.00hrs except for the immediate access and egress of persons.
78. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
79. Notices will be prominently displayed at exits requesting the public to respect the needs of local residents and leave the premises quietly.
80. Flashing or particularly bright lights on or outside the premises will not be permitted to cause a nuisance to nearby properties (save insofar as they are necessary for the prevention of crime).
81. There shall be no striptease or nudity, and all persons shall be decently attired at all times, except when the premises are operating under the authority of a Sexual Entertainment Venue licence.
82. A proof of age scheme such as Challenge 21 will be operated at the premises where the only acceptable forms of identification are photographic identification cards such as a driving licence or passport.
83. A log (which may be electronic) shall be kept detailing all refused sales of alcohol. The log shall include the date and time of the refusal and the name of the member of staff who refused the sale. A copy of the log or electronic report shall be made available to an authorised Police Officer and Licensing Authority officer upon request.
84. All bar staff to receive appropriate training in relation to alcohol sales prior to commencing their duties. This will include the premises licence conditions, underage sales policy and other relevant licensing matters. Training documents (which may be in an electronic format) shall be made available to an authorised Police Officer and Licensing Authority officer upon request.

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.

Background Documents – Local Government (Access to Information) Act 1972

1	Licensing Act 2003	N/A
2	City of Westminster Statement of Licensing Policy	7 th January 2016
3	Amended Guidance issued under section 182 of the Licensing Act 2003	March 2015
4	Application form	17 August 2016
5	Premises licence 15/05243/LIPVM	18 September 2015